

# eXpense - Redesigned User Interface

## **User Guide**

May 2021

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eXpense the commercial card management system enables you to manage commercial card transactions through a user interface. eXpense is a reporting and analysis tool that provides the following benefits for managing commercial card programs.

- **Manage card transactions**

Cardholders access eXpense to review and revise cost allocations assigned to their commercial card transactions. These transactions can also be output to an Excel file.

Company Administrators view Cardholder transactions and any cost allocations assigned.

- **Run Online Enquiries**

Company Administrators can run online enquiries related to Cardholder Spend, Merchant Categories and card activity.

- **View E-Statements**

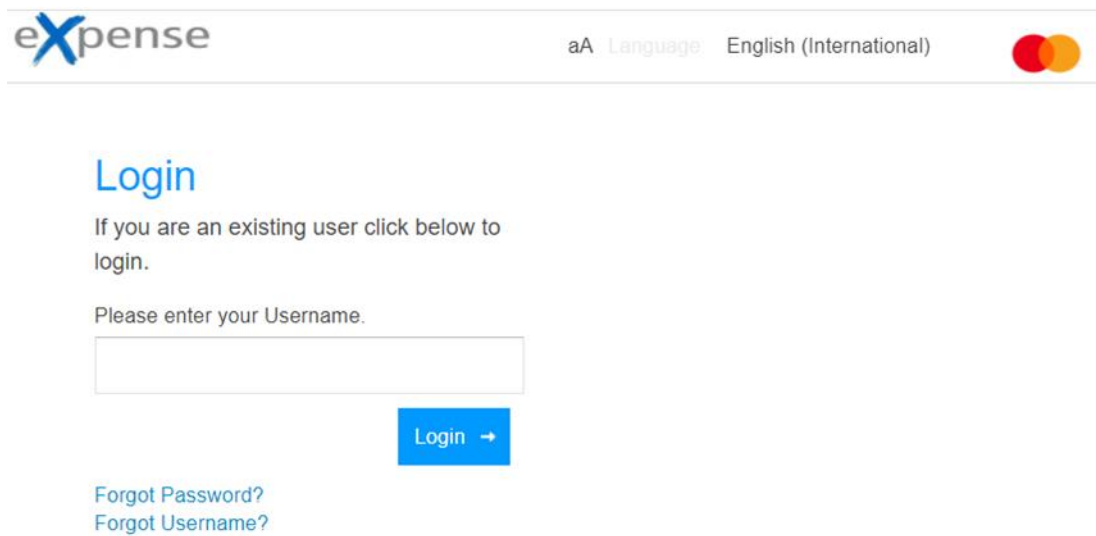
Cardholders can view their online statements through eXpense. Company Administrators can access the online statements for their Cardholders.


The eXpense commercial card management system is accessed via Web browser. The web address will be provided to you by your institution. This address directs you to the main login screen for the eXpense application. All users enter the eXpense application using the same login procedure.

This chapter provides information about the following procedures for first-time and returning users.

- [Logging In](#)
- [Password and Username Recovery](#)

## Logging In



**eXpense** aA Language: English (International) 

### Login

If you are an existing user click below to login.

Please enter your Username.

[Forgot Password?](#)  
[Forgot Username?](#)

If you have already registered for the application, complete the following steps.

1. In the **Please enter your Username** field, type the User Login assigned during the registration process.
2. Click **Login** or press Enter on your keyboard.
3. A new box will appear. In the **Password** field, type the password you were provided.

4. Click **Login** or press Enter.
5. Depending on your setup, a final box may appear. Enter the answer to your security question, which could be the last four digits of your phone number or the last four digits of your account number in the field.
6. Click **Login** or press Enter.

### Note

If you are a Cardholder, and entered your login information incorrectly three times, your account will be locked. Contact your eXpense Company Administrator to unlock your account.

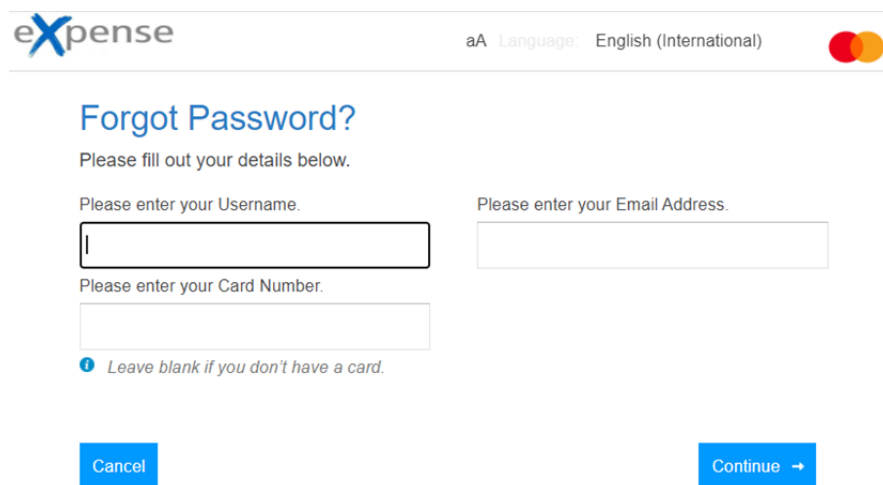
## Password and Username Recovery

Users can complete the following steps to recover a forgotten password or username.

1. Click the **Forgot Username?** or **Forgot Password?** link.  
The application displays the next screen in the username or password recovery process.

### Note

The steps for both password and username recovery are the same.



The screenshot shows the 'Forgot Password?' recovery form. At the top left is the 'expense' logo. At the top right, it says 'aA Language: English (International)' next to a Mastercard logo. The main heading is 'Forgot Password?'. Below it, the instruction 'Please fill out your details below.' is followed by three input fields: 'Please enter your Username.', 'Please enter your Email Address.', and 'Please enter your Card Number.'. A small blue information icon with the text 'Leave blank if you don't have a card.' is located below the Card Number field. At the bottom, there are two buttons: 'Cancel' and 'Continue →'.



## Forgot Username?

Please fill out your details below.

Please enter your Password.

Please enter your Email Address.

Please enter your Card Number.

 Leave blank if you don't have a card.

Cancel

Continue →

2. In the **Please enter your...** field, enter your password or username as instructed.
3. In the **Please enter your Email Address** field, enter your email address.
4. In the **Please enter your Card Number** field, enter the card number associated with this account. If you are an Administrator who does not have a card, leave this field blank.
5. Click **Continue**.

The application will send your new username or password to the email address you entered in step 3.



This chapter provides information about the following general functions of the redesigned user interface (UI) of the eXpense system.

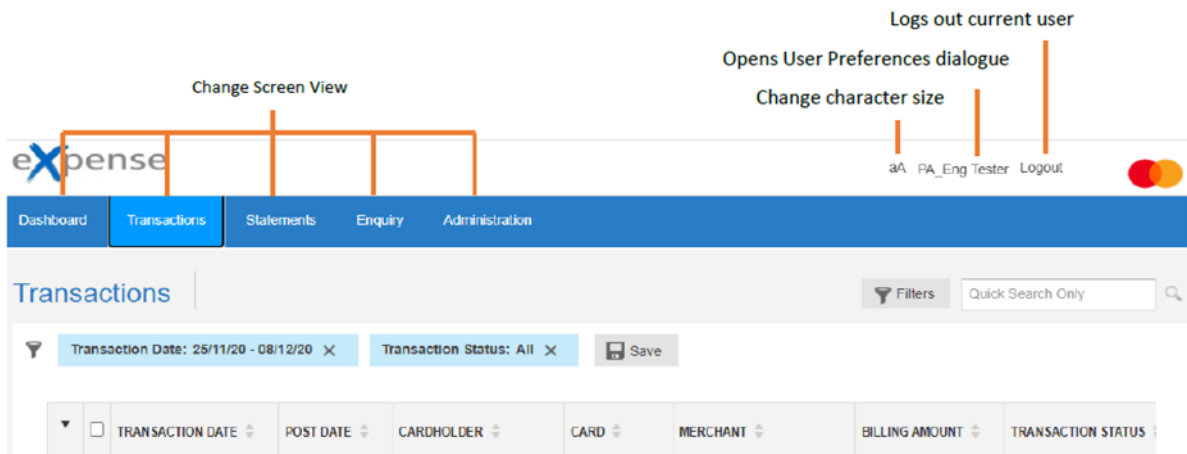
- [Navigation](#)
- [User Preferences](#)
- [Customizing the Screens](#)
- [Output Settings](#)

## Navigation

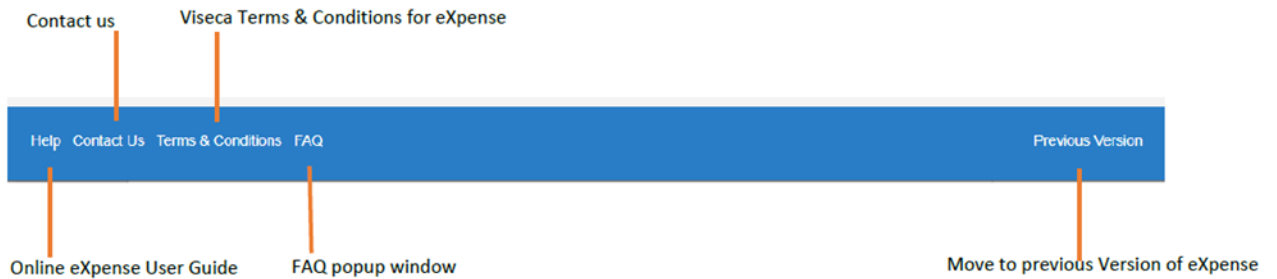
The menu bar appears across the top left of the screen.

Your profile will determine which screen appears first after you log in. Navigate to another screen by clicking a menu item.

Adjust the character size of text **aA** on the upper right side of the screen.



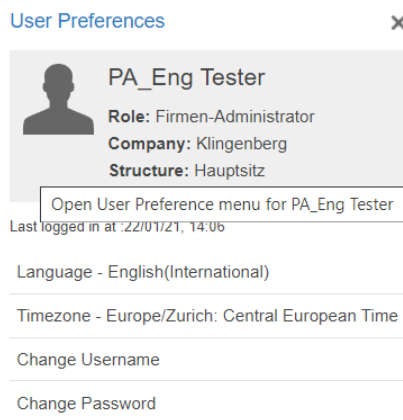
The information below is displayed on the bottom banner



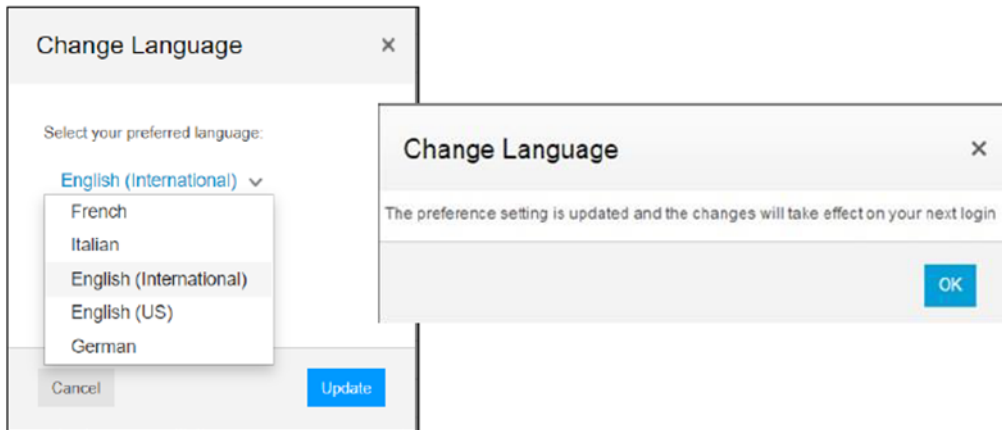
## User Preferences

Click your name in the upper right corner to display the User Preferences screen. From this screen, you can change the language and timezone for the application. You can also change your username and password.

### Language



1. Click the current language to open the dialogue box.
2. In the **Change Language** box, select the language you want to use.
3. Click **Update**.
4. Click **OK** on the confirmation popup window.

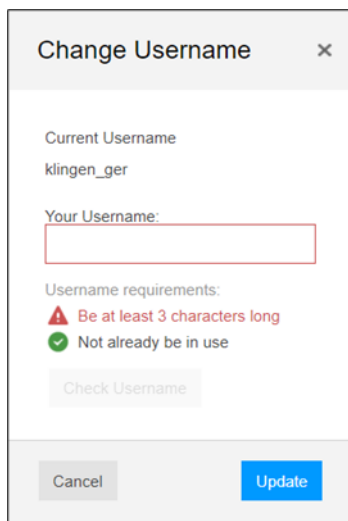


## Timezone

1. Click the current timezone to open the dialogue box.
2. In the **Change Timezone** box, select the timezone you want to use.
3. Click **Update**.
4. Click **OK** on the confirmation popup window.

## Change Username

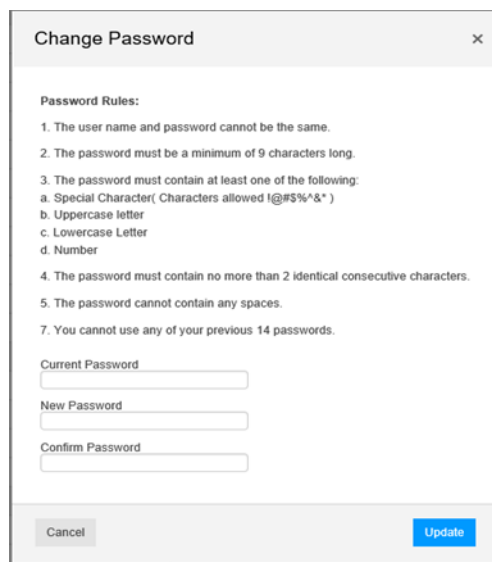
1. Click the **Change Username** option to open the dialogue box.
2. In the **Change Username** box, type a new username. Your username must be at least three characters long and cannot be in use by another system user.
3. Click **Update**.



4. Click **OK** on the confirmation popup window.

### Change Password

1. Click the **Change Password** to open the dialogue box.
2. In the **Change Password** box, type your current password, then type in a new password. Type in your new password again. Your password must meet the requirements listed in the box.
3. Click **Update**.
4. Click **OK** on the confirmation popup window.



The screenshot shows a 'Change Password' dialog box with a close button (X) in the top right corner. Below the title bar, there is a section titled 'Password Rules:' followed by a list of seven rules. Below the rules are three input fields labeled 'Current Password', 'New Password', and 'Confirm Password'. At the bottom of the dialog, there are two buttons: 'Cancel' on the left and 'Update' on the right.

**Change Password** ×

**Password Rules:**

1. The user name and password cannot be the same.
2. The password must be a minimum of 9 characters long.
3. The password must contain at least one of the following:
  - a. Special Character( Characters allowed !@#\$%^&\* )
  - b. Uppercase letter
  - c. Lowercase Letter
  - d. Number
4. The password must contain no more than 2 identical consecutive characters.
5. The password cannot contain any spaces.
7. You cannot use any of your previous 14 passwords.

Current Password

New Password

Confirm Password

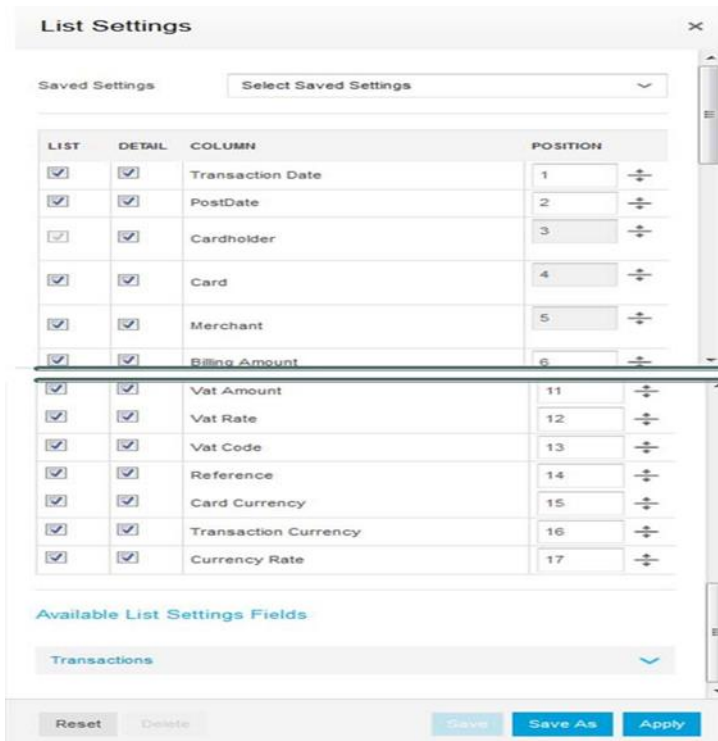
Cancel Update

### Note

The Preferences setting changes will take effect on your next login

## Customizing the Screens

You can customize screens to display only the columns and column details you need.



The screenshot shows the 'List Settings' dialog box. At the top, there is a 'Saved Settings' section with a dropdown menu labeled 'Select Saved Settings'. Below this is a table with columns 'LIST', 'DETAIL', 'COLUMN', and 'POSITION'. The table contains 17 rows of settings. Below the table is a section titled 'Available List Settings Fields' with a dropdown menu showing 'Transactions'. At the bottom, there are buttons for 'Reset', 'Delete', 'Save', 'Save As', and 'Apply'.

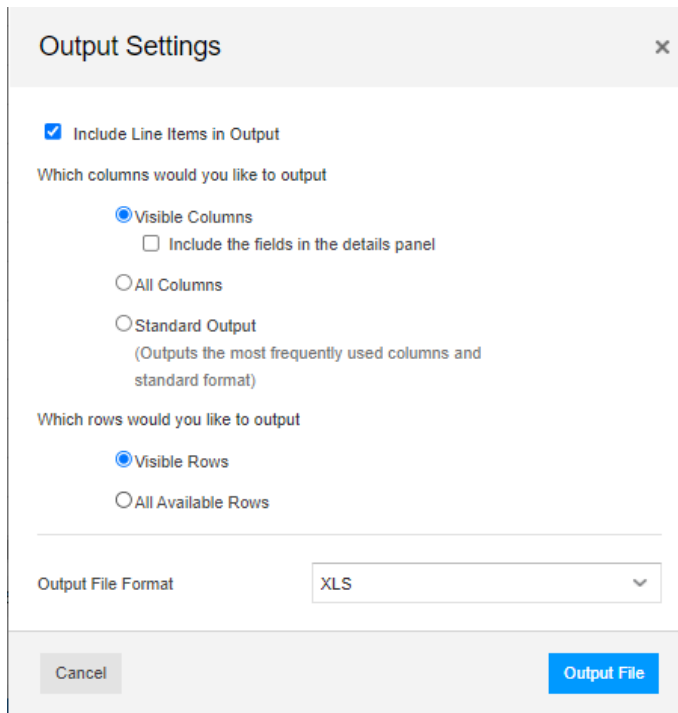
LIST	DETAIL	COLUMN	POSITION
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Transaction Date	1
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	PostDate	2
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Cardholder	3
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Card	4
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Merchant	5
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Billing Amount	6
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Vat Amount	11
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Vat Rate	12
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Vat Code	13
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Reference	14
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Card Currency	15
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Transaction Currency	16
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Currency Rate	17

From the screen you want to customize, click **Settings** on the lower right corner of the screen to open the Settings dialog box. Customize the column view, including which columns you want to appear on the screen and in what order.

Use the check boxes to select which columns should appear. The **List** column allows you to choose which columns appear on the main screen. The **Details** column allows you to choose which columns appear in the details panel. Use the up and down arrows to determine the position of the column.

## Output Settings

You export the data of a displayed screen in a number of file configurations.



The screenshot shows a dialog box titled "Output Settings" with a close button (X) in the top right corner. The dialog contains the following options:

- Include Line Items in Output
- Which columns would you like to output
  - Visible Columns
    - Include the fields in the details panel
  - All Columns
  - Standard Output  
(Outputs the most frequently used columns and standard format)
- Which rows would you like to output
  - Visible Rows
  - All Available Rows

At the bottom, there is a section for "Output File Format" with a dropdown menu currently set to "XLS". Below this are two buttons: "Cancel" and "Output File".

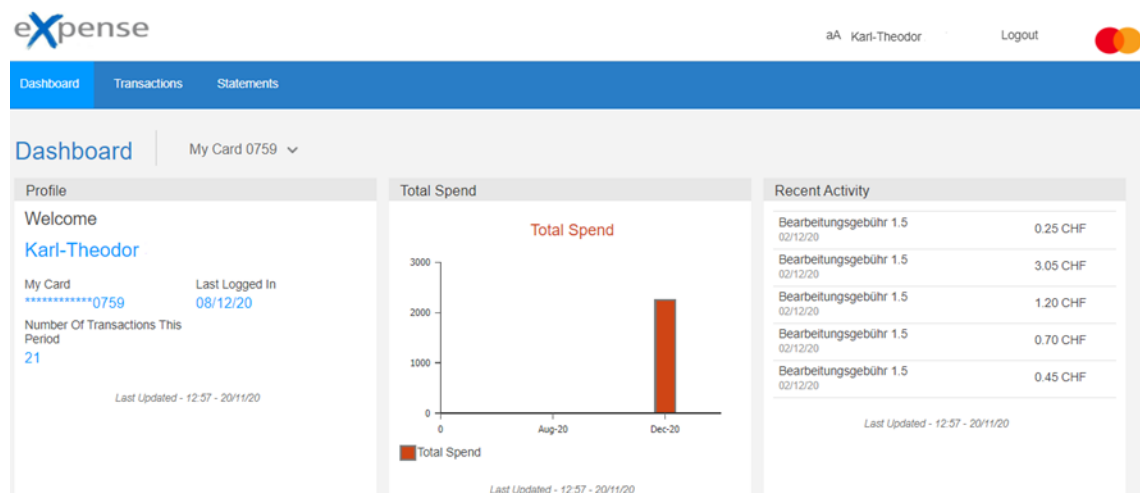
From the screen for which you want to specify output formats, click **Output** to open the Output Settings dialog box to select how you want to export data from the application.

- Visible Columns (default)  
Only columns in the current view are exported. If you have hidden columns from the view, they will not be exported.
- All Columns  
All columns, including any hidden columns, are exported in Microsoft® Excel.
- Visible Rows (default)  
Only rows in the current view are exported. If you have hidden rows from the view, they will not be exported.
- All Available Rows  
All rows, including any hidden rows, are exported in Microsoft® Excel.

For Company Administrators and Cardholders, the Dashboard screen is available to provide end users insight into their own, or for Company Administrators, the company's most recent spending. The Dashboard screen also provides quick links to items that may require action. The Dashboard screen is designed to provide information that is relevant for the type of user.

## Cardholder Dashboard

The Cardholder Dashboard provides users with the following summary information about their accounts. This information is provided to eXpense on the daily file feed from the Issuer.



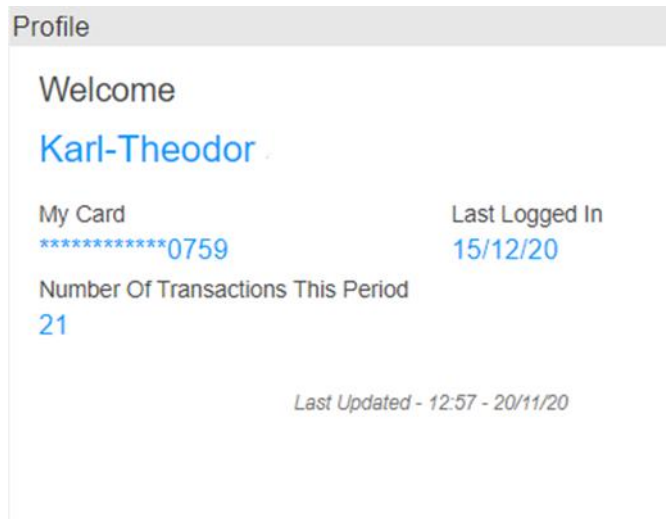
Cardholders with multiple accounts on file can use the **Dashboard** list to select which account appears in the Dashboard. To select an account, click the item in the list with the last four digits of the account identifier.

The dashboard panes displayed on the screen depends on which account you selected from the **Dashboard** list and your role settings.

## Cardholder Summary

The **Cardholder Summary** pane displays the following information.

- Cardholder Name
- Account identifier (last four digits)
- Date the cardholder's ID and password was last used to log in
- Number of Transaction this period



## Total Spend

The **Total Spend** pane displays spending totals by month in bar graph format.





## Recent Activity

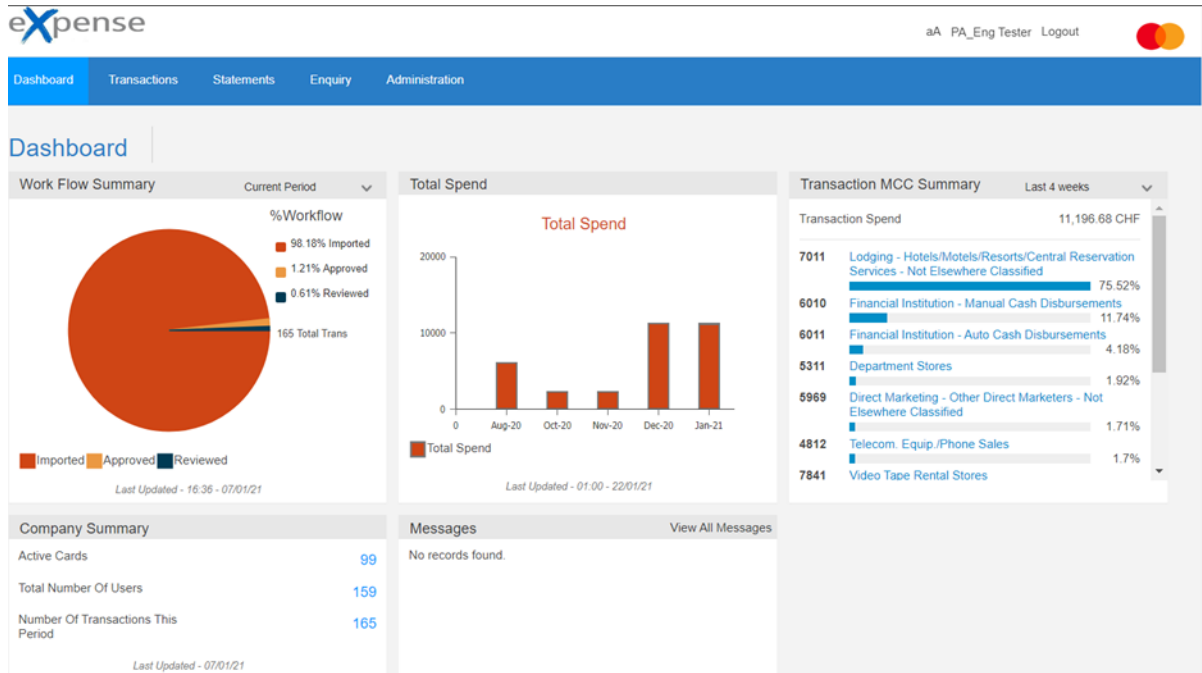
The **Recent Activity** pane lists the cardholder's most recent activity. Click any item on the list to access the Transaction - Full Details screen for the selected transaction. Click **Dashboard** from the navigation menu to return to the Dashboard.

The screenshot shows the 'Recent Activity' pane on the left, which lists several transactions. An orange arrow points from the transaction with a 1.20 CHF amount to the corresponding row in the 'Transactions' table below. The 'Transactions' table has columns for Transaction Date, Post Date, Cardholder, Card, Merchant, Billing Amount, Transaction Status, and Net Amol.

	TRANSACTION DATE	POST DATE	CARDHOLDER	CARD	MERCHANT	BILLING AMOUNT	TRANSACTION STATUS	NET AMOL
<input type="checkbox"/>	02/12/20	02/12/20	Karl-Theodor Zechmeister	*****0759	bearbeitungsgebühr 1.5	0.25 CHF	% ⚠ ⚠ ⚠	0.25 CHF
<input type="checkbox"/>	02/12/20	02/12/20	Karl-Theodor Zechmeister	*****0759	bearbeitungsgebühr 1.5	0.45 CHF	% ⚠ ⚠ ⚠	0.45 CHF
<input type="checkbox"/>	02/12/20	02/12/20	Karl-Theodor Zechmeister	*****0759	bearbeitungsgebühr 1.5	0.45 CHF	% ⚠ ⚠ ⚠	0.45 CHF
<input type="checkbox"/>	02/12/20	02/12/20	Karl-Theodor Zechmeister	*****0759	bearbeitungsgebühr 1.5	0.70 CHF	% ⚠ ⚠ ⚠	0.70 CHF
<input checked="" type="checkbox"/>	02/12/20	02/12/20	Karl-Theodor Zechmeister	*****0759	bearbeitungsgebühr 1.5	1.20 CHF	% ⚠ ⚠ ⚠	1.20 CHF
<input type="checkbox"/>	02/12/20	02/12/20	Karl-Theodor Zechmeister	*****0759	bearbeitungsgebühr 1.5	3.05 CHF	% ⚠ ⚠ ⚠	3.05 CHF

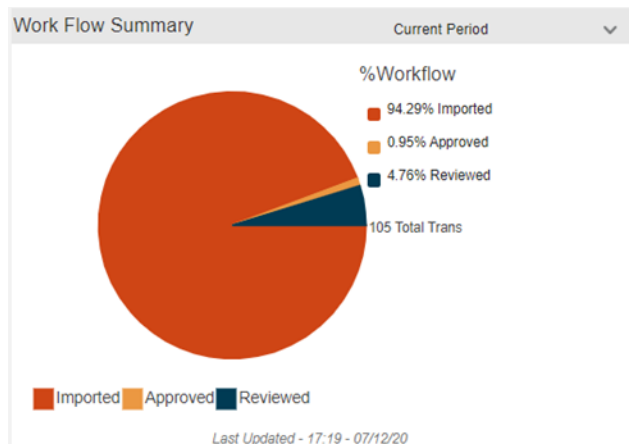
## Company Administrator Dashboard

The Company Administrator Dashboard appears when you have been assigned the Administrator role. This version of the Dashboard provides the same summaries and functions as the cardholder Dashboard, as well as company level information.



### Workflow summary

For a Company Administrator of a commercial card company, the **Work Flow Summary** displays a donut chart to summarize transaction workflow activity as a percent of total transaction volume. For example, the following chart depicts the percentage of total transactions that are new or imported, reviewed, approved for this company.



## Company Summary

For a Company Administrator of a commercial card company, the **Company Summary** displays the Total Active Cards, Total Number of User and total number of Transactions for current period.

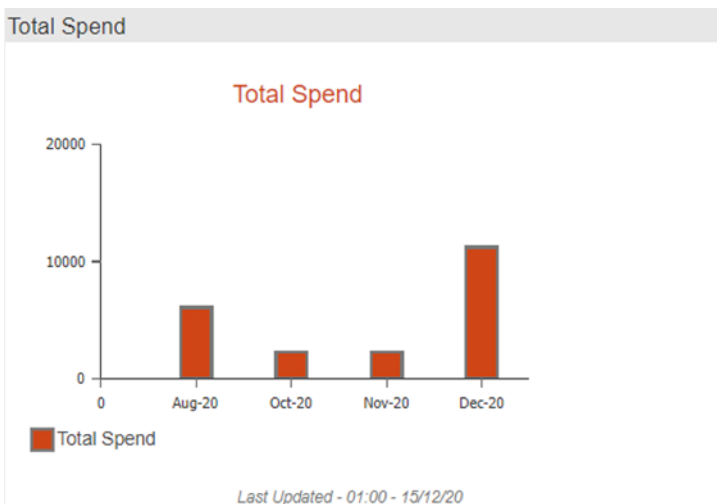
These values are populated based on the information received in the daily file feed.

Company Summary	
Active Cards	99
Total Number Of Users	159
Number Of Transactions This Period	105

*Last Updated - 07/12/20*

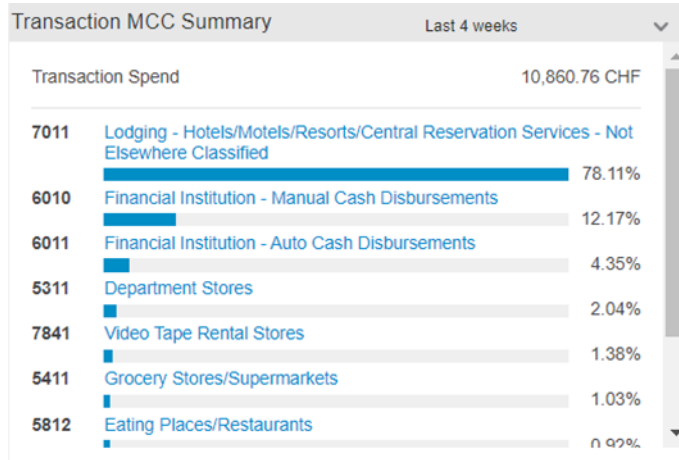
## Total Spend

The **Total Spend** pane displays spending totals by month in bar graph format.





## Transaction MCC Summary

The **Transaction MCC Summary** pane displays a bar graph showing transaction volume as a percentage of total spend by merchant category code (MCC). Use the list at the top right corner of the pane to select date ranges for transaction MCC summary information.



## Messages

The **Messages** pane lists the most recent messages for the Company Administrator, along with graphic icons indicating whether a message is informational or an alert requiring action.

Message	Time
 Sylvia Kneussel: compte verrouillé. <i>Vérifier comptes utilis.</i>	22/01/21 16:39
 Dr. Alard Platz's account has been locked. <i>Check users account</i>	22/01/21 16:22

Click the **View All Messages** link to access the entire Messages queue to view and/or take action on messages.

Transaction information is imported into the eXpense system daily. This process occurs automatically, so no action is required on your part to import the information.

You can view transactions on either of two versions of the Transactions screen. The view you see is determined by the volume of transactions for your company.

The **Simplified View is for Cardholders only**, and Company Administrators with Cards. It is not available for Company Administrators without Cards. It displays a list of transactions for a selected time period. For each transaction, this **Simplified View** shows the transaction date, the name of the merchant originating the transaction, and the billing amount of the transaction.

The **Full View** displays a larger number of transaction details. In this view, you can choose certain fields you want displayed to customize the screen. This view also offers a filter function that enables you to display only transactions meeting specific criteria. In addition, you can do the following.

- Allocate cost codes to transactions, provided this feature is enabled for your company
- Split transaction amounts
- Add comments to transactions
- Mark a transaction as reviewed

Examples of both views are shown in the following illustration.

The screenshot displays the eXpense web interface. At the top, there is a navigation bar with 'Dashboard', 'Transactions', and 'Statements'. Below this, the 'Transactions' section is active, showing a list of transactions for 'My Card - 0759'. The 'Full View' is shown in the top half, displaying a table with columns: TRANSACTION DATE, POST DATE, CARDHOLDER, CARD, MERCHANT, BILLING AMOUNT, TRANSACTION STATUS, and NET AMOUNT. An orange arrow points to this view. The 'Simplified View' is shown in the bottom half, displaying a table with columns: TRANSACTION DATE, MERCHANT, and BILLING AMOUNT. An orange arrow points to this view. The interface also includes a search bar, filters, and a 'View All' button.

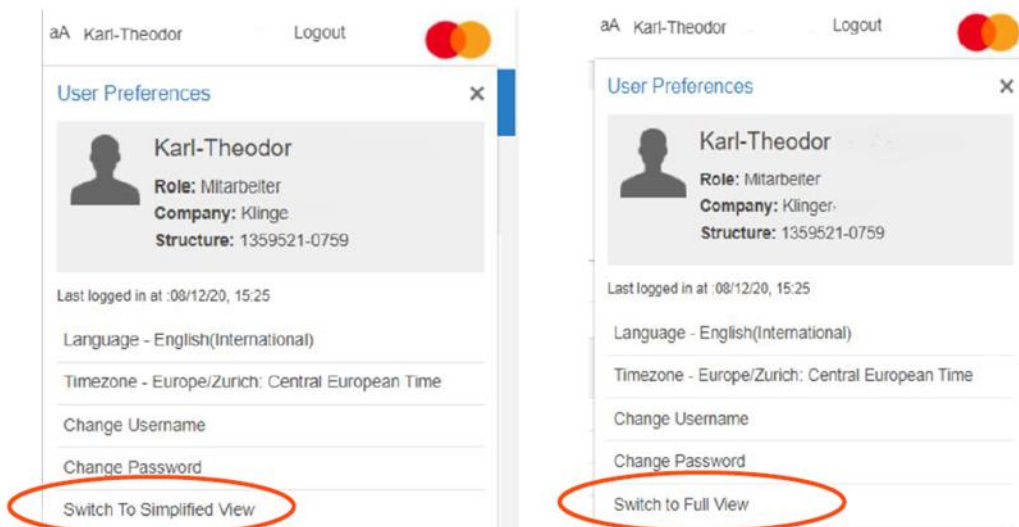
## Switching between the Simplified or Full View

If your role enables you to access both the Simplified and Full views, you can display one or the other using the steps below.

### Note

Company Administrators with Card will be able to access both.

1. In the upper right corner of the eXpense window, click the link labeled with the account name.  
The User Preferences screen appears. The link at the bottom of this screen enables you to switch to the alternate view.
2. Click **Switch to Simplified View** or click **Switch to Full View**.  
The application returns to the Dashboard screen, where you can click **Transactions** in the menu bar to return to the alternate view on the Transactions screen.



## Working in the Simplified View

Below is an example of the Simplified View screen. You can perform a number of tasks in the Simplified View.

Transaction Summary showing transaction date, merchant and amount.

The icon ► indicates additional transaction detail is available

Click on the > icon to view transaction details.

Determine how many transactions to show on the screen.

You can download summary information or full transaction details.

TRANSACTION DATE	MERCHANT	BILLING AMOUNT
02/12/20	purchase ausland	30.50 CHF
02/12/20	bearbeitungsgebühr 1.5	0.45 CHF
02/12/20	cash-etc ausland	45.70 CHF
02/12/20	bearbeitungsgebühr 1.5	0.70 CHF
02/12/20	belastung kommission bang	10.00 CHF
02/12/20	bearbeitungsgebühr 1.5	0.25 CHF
02/12		15.25 CHF
02/12		30.50 CHF
02/12		0.45 CHF
02/12		10.00 CHF

## Selecting a Statement Period

The most recent statement transactions will appear by default. To review transactions from an earlier statement period, complete the following steps.

1. Click the arrow to the right of the billing period. A list of the periods on file appears.
2. Click the period containing the transactions you want to display, then click **Apply**.  
The application updates the transaction table with the transactions from the period you selected.

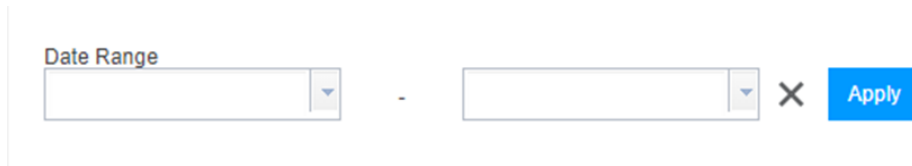


The screen displays transactions for the specified statement period.

To review transactions from a range of dates

1. Click the calendar icon to the right of the **Select Period** list.

The **Date Range** fields replace the icon and the **Select Period** list.



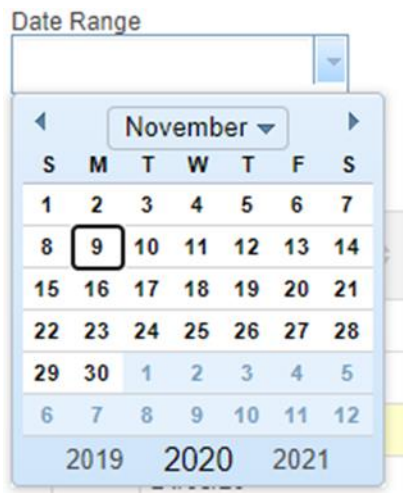
The image shows a user interface for selecting a date range. It consists of two text input fields, one on the left and one on the right, separated by a hyphen. Above the left field is the label "Date Range". To the right of the right field is a small "X" icon, and further right is a blue button labeled "Apply".

The box on the left is the beginning date field. The box on the right is the ending date field.

#### Note

Click the **X** between the ending date field and the **Apply** button to remove the **Date Range** fields and display the **Select Range** list.

2. Enter the beginning and ending dates for the range.  
You can type the dates using an DD/MM/YYYY format.
3. You can also select dates from a calendar. To display the calendar, click the arrow on the right of the field.



The image shows a calendar interface. At the top, it says "Date Range" and has a dropdown arrow. Below that is a calendar for the month of November. The days of the week are listed as S, M, T, W, T, F, S. The dates are arranged in a grid. The date 9 is highlighted with a black border. At the bottom of the calendar, the years 2019, 2020, and 2021 are visible.



Change the dates in the calendar from largest unit of time to smallest. For example, assume you want to review transactions for the previous six months. The beginning date of this period falls in the previous year. You would first select the year, then the month, and finally the date.

To change the year, click the year at the bottom of the calendar.

To change the month, click the list labelled with the name of the month and click the name of the alternate month. You can also click the arrows on either side of the month's name to change the displayed month.

To select a date, click the number on the calendar. The application removes the calendar as soon as you click the number and updates the field with the month, day, and year.

The application updates the transaction table with the transactions on file for the date range.

The screen displays all transactions falling within the date range across multiple statement periods.

To return to the statement date field, click the **X** to the right of the second calendar dropdown.

## Controlling the number of transactions displayed

Click **View All** on the lower left of the screen to see all transactions for the billing period you have selected. Click **Back** to return to the shorter list.



## Searching for Transactions

The Simplified View provides a search function you can use to find transactions by date, merchant name, or billing amount. The search box is above the Billing Amount column of the transaction table.

You can search for transactions within a statement period or date range by using the search field. You must first select the statement period or date range, then search for the transaction by keyword.



Transactions | My Card - 0759

Select Period: 03/11/2020 - 02/12/2020 Apply

I Want to...  
[ACCOUNT MAINTENANCE](#)  
[View My statements](#)

TRANSACTION DATE	MERCHANT	BILLING AMOUNT	
02/12/20	purchase ausland	30.50 CHF	>
02/12/20	purchase ausland	15.25 CHF	>

View All Output

Enter your search terms and click the magnifying glass to the right of the field, or press ENTER.

## Viewing Transaction Details

The transaction table in the Simplified View contains the date of the transaction, the name of the merchant, and the billing amount.

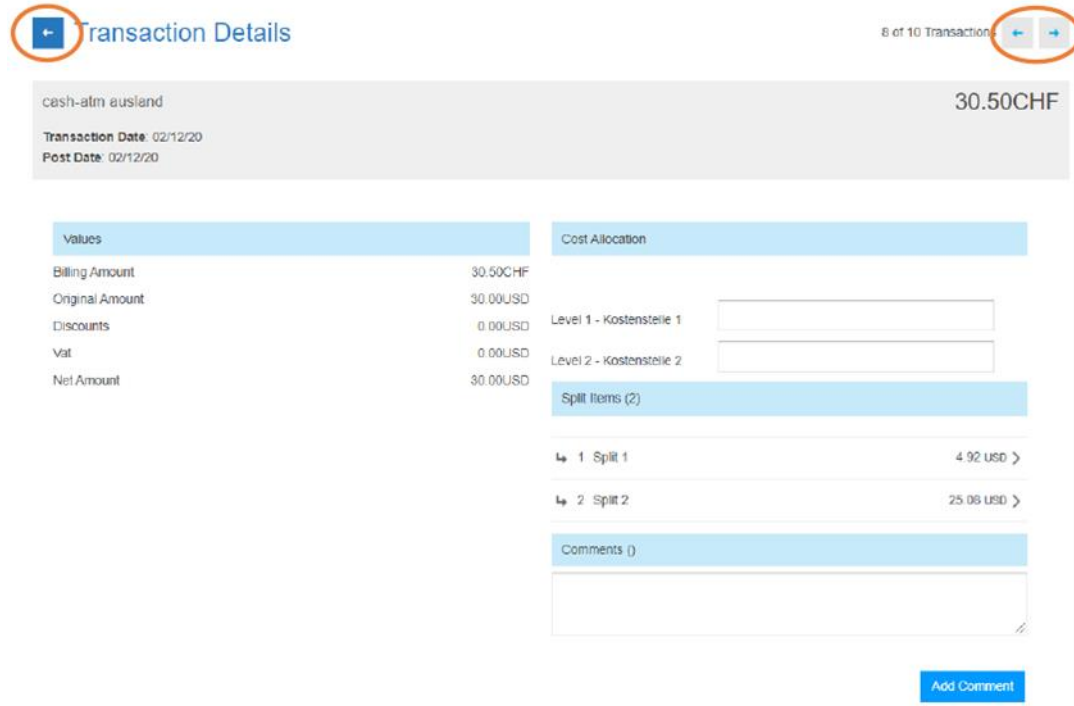
If the transaction has line item detail, as passed from the merchant, or has been manually split, the first column of the table contains an arrow icon ► to identify transactions with additional lines. The number following this icon is the number of lines. Click the arrow to display or hide the additional lines.


	TRANSACTION DATE	MERCHANT	BILLING AMOUNT	
	02/12/20	purchase ausland	30.50 CHF	>
	02/12/20	bearbeitungsgebühr 1.5	0.45 CHF	>
	02/12/20	cash-otc ausland	45.70 CHF	>
	02/12/20	bearbeitungsgebühr 1.5	0.70 CHF	>
	02/12/20	belastung kommission barg	10.00 CHF	>
	02/12/20	bearbeitungsgebühr 1.5	0.25 CHF	>
	02/12/20	purchase ausland	15.25 CHF	>
▼ 2	02/12/20	cash-atm ausland	30.50 CHF	>
► 1		Split 1 <i>1.00 units @ 5.0 USD</i>	5.00 USD	>
► 2		Split 2 <i>1.00 units @ 25.5 USD</i>	25.50 USD	>
	02/12/20	bearbeitungsgebühr 1.5	0.45 CHF	>
	02/12/20	belastung kommission geld	10.00 CHF	>



View All Output

To display details such as discounts, sales tax, or to allocate amounts to cost codes, click the caret > in the column to the right of the Billing Amount column. To display details for a line item, display the line item first, then click the caret in the item's row.

The **Transaction Details** screen, shown in the following illustration, appears. If the transaction has been split, the line items are listed under the Line Items heading in the lower left corner of the screen. If the transaction has not been split, and there are no line items, the application does not display the Line Items heading. Instead, it moves the Comments heading to the lower left corner of the screen.



To return to the **Transactions** screen, click the arrow icon  to the left of the Transaction Details title.

Click the back or forward arrow icons   to display transaction details for the next or previous transaction. These arrows are in the upper right corner of the **Transaction Details** screen.

## Displaying Spilt Item Details

When you display the details for a transaction, the **Transaction Details** displays information about the transaction. You can also display details about a transaction's Split items.

### ← Split Item Details

Transaction Date: 02/12/20

Values	
Billing Amount	5.00USD
Original Amount	5.00USD
Vat	0.00USD
Net Amount	4.92USD

## Using Free Text Entry to Track Cost Allocations

If your financial institution has made this feature available, Small Business clients can enter cost codes in the **Transaction Details** panel. Complete the following steps.

1. Click a transaction to open the Transaction Details sidebar, then scroll down to the Cost Allocation section on the sidebar, as illustrated below.

Cost Allocation ↑

Level 1 - Cost Center

Level 2 - Cost Center

2. Type the information in each cost allocation field according to your company's guidelines.

Think of each field as a level with the first field containing the highest level of information and the last field the most specific information as follows.

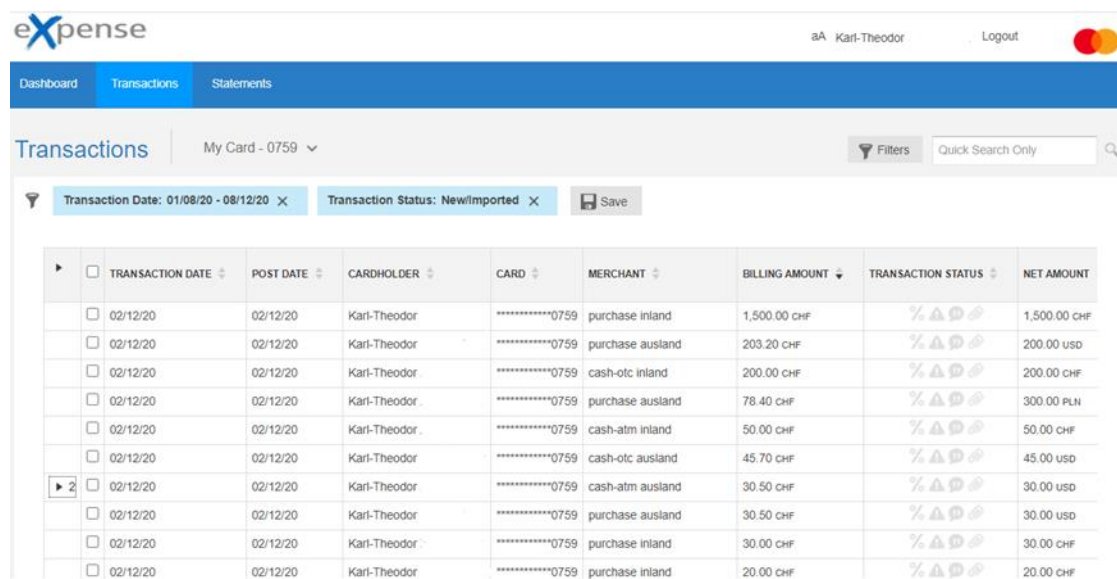
- ◆ Level 1 - Cost Center
- ◆ Level 2 - Cost Center

## Note

Field names in the Cost Allocation section are determined by your organization.

## Working in the Full View

An example of the Transaction Full View screen follows.



	TRANSACTION DATE	POST DATE	CARDHOLDER	CARD	MERCHANT	BILLING AMOUNT	TRANSACTION STATUS	NET AMOUNT
<input type="checkbox"/>	02/12/20	02/12/20	Karl-Theodor	*****0759	purchase inland	1,500.00 CHF	% ⚠ ⚠ ⚠	1,500.00 CHF
<input type="checkbox"/>	02/12/20	02/12/20	Karl-Theodor	*****0759	purchase ausland	203.20 CHF	% ⚠ ⚠ ⚠	200.00 USD
<input type="checkbox"/>	02/12/20	02/12/20	Karl-Theodor	*****0759	cash-otc inland	200.00 CHF	% ⚠ ⚠ ⚠	200.00 CHF
<input type="checkbox"/>	02/12/20	02/12/20	Karl-Theodor	*****0759	purchase ausland	78.40 CHF	% ⚠ ⚠ ⚠	300.00 PLN
<input type="checkbox"/>	02/12/20	02/12/20	Karl-Theodor	*****0759	cash-atm inland	50.00 CHF	% ⚠ ⚠ ⚠	50.00 CHF
<input type="checkbox"/>	02/12/20	02/12/20	Karl-Theodor	*****0759	cash-otc ausland	45.70 CHF	% ⚠ ⚠ ⚠	45.00 USD
<input checked="" type="checkbox"/>	02/12/20	02/12/20	Karl-Theodor	*****0759	cash-atm ausland	30.50 CHF	% ⚠ ⚠ ⚠	30.00 USD
<input type="checkbox"/>	02/12/20	02/12/20	Karl-Theodor	*****0759	purchase ausland	30.50 CHF	% ⚠ ⚠ ⚠	30.00 USD
<input type="checkbox"/>	02/12/20	02/12/20	Karl-Theodor	*****0759	purchase inland	30.00 CHF	% ⚠ ⚠ ⚠	30.00 CHF
<input type="checkbox"/>	02/12/20	02/12/20	Karl-Theodor	*****0759	purchase inland	20.00 CHF	% ⚠ ⚠ ⚠	20.00 CHF

Descriptions of the transaction table columns in the Full View are provided below. Not all columns appear in the previous illustration. To view all columns in the table, use the scroll bar under the table.

- BILLING AMOUNT – Total amount of the transaction, including any assessed tax amount or merchant discount
- CARD – Last four digits of the cardholder account identifier  
The application masks the first twelve digits of the account identifier.
- CARD CURRENCY – Billing currency of the cardholder account identifier
- CARDHOLDER – First and last names of the cardholder
- COST CENTER-CODE – Code representing a cost center. Your company may

use a different title for this field, or may not use this feature at all.

- COST CENTER-DESCRIPTION – Text describing the cost center code in the COST CENTER-CODE field. Your company may use a different title for this field, or may not use this feature at all.
- CURRENCY RATE – The exchange rate for the currency for international purchases.
- DATE – Date (DD/MM/YY) of the transaction
- MERCHANT – Name of the merchant
- NET AMOUNT – Dollar-and-cent amount of the transaction, excluding any assessed tax amount or merchant discount
- ORIGINAL AMOUNT – Total dollar-and-cent amount of the transaction in the original currency.
- POST DATE – Date (DD/MM/YY) the transaction was posted to the account
- REFERENCE – Merchant-defined reference number identifying the customer, if a reference number is quoted at point of sale.








#### Note

Move the mouse pointer over this field to display a text description of the status. See below for a legend of status icons.

- TRANSACTION CURRENCY – Code representing the currency in which the transaction was conducted
- TRANSACTION DATE - Date (DD/MM/YY) the transaction occurred
- VAT CODE – Value added tax (VAT) Merchant/supplier federal tax or value added tax identification number


## Status Icons Used in the Transaction Table

The following table provides a legend for symbols used in the Status field of the transaction table.

-  Indicates when a transaction includes air travel.
-  Indicates hotel related transactions
-  Indicates car rental transactions
-  When highlighted, indicates a receipt is attached.
-  When highlighted, indicates a comment has been added to the line item
-  When highlighted, indicates that the line item is being disputed
-  When highlighted, indicates tax has been applied to the line item

## Identifying Line Types in Simplified and Full View Transaction Tables

Each row of the transaction table contains information about the transaction

You can manually split transactions into multiple line items. The split arrow icon  identifies a split line. The number following the arrow is the sequence number of the split line. For example, a 1 following the arrow identifies the first line of the split, a 2 identifies the second line, a 3 identifies the third line, and so on.


	<input type="checkbox"/>	02/12/20	02/12/20	Karl-Theodor	*****0759	purchase ausland	78.40 CHF	
	<input type="checkbox"/>	02/12/20	02/12/20	Karl-Theodor	*****0759	cash-atm inland	50.00 CHF	
	<input type="checkbox"/>	02/12/20	02/12/20	Karl-Theodor	*****0759	cash-otc ausland	45.70 CHF	
Top Line	<input type="checkbox"/>	02/12/20	02/12/20	Karl-Theodor	*****0759	cash-atm ausland	30.50 CHF	▼ 2
Split Lines	<input type="checkbox"/>	▶ 1		Split 1		1.00 units @ 5.00 usd	5.00 usd	
	<input type="checkbox"/>	▶ 2		Split 2		1.00 units @ 25.50 usd	25.50 usd	
	<input type="checkbox"/>	02/12/20	02/12/20	Karl-Theodor	*****0759	purchase ausland	30.50 CHF	
	<input type="checkbox"/>	02/12/20	02/12/20	Karl-Theodor	*****0759	purchase inland	30.00 CHF	
	<input type="checkbox"/>	02/12/20	02/12/20	Karl-Theodor	*****0759	purchase inland	20.00 CHF	

### Note

Refer to the [Splitting Transactions](#) heading for more information.

## Sorting the Transaction Table

When the transactions first appear on the Transactions screen, they are sorted by date. In addition, the application uses the last applied filter to determine which transactions to display.

To change the order in which any column is sorted, click one of the arrows in the sort icon  to the right of a column name. Click the top arrow to sort in ascending order and the bottom arrow to sort in descending order.

## Searching for Transactions

The Transactions screen includes a search function you can use to search by a string of characters.

When you use the search function, the application searches only the transactions listed in the transaction table. However, it searches all columns. For example, you may want to search for transactions with any field containing the string **MAR**.

The search results would include transactions for cardholders with the first name **Mary**, **Marty**, or **Martin**, merchants whose names contained the word **mart** or **market**, as well as reference numbers, codes, or explanations containing the string.

The search function is useful for simple searches. However, you may prefer to use the Full View filter function for more complex searches.

To use the search function, complete the following steps.

1. In the search box on the upper right corner of the Transaction screen, enter the characters you want to search for.



2. Click the magnifying glass on the right end of the search box. The application locates all transactions containing the search string and updates the table.



## Using Full View Filters

The Full View filter function enables you to display only transactions meeting user-selected criteria. For example, you may want to view all transactions originating at a specific merchant. Or, you may want to view all transactions for a single cardholder or all disputed transactions. The filter function searches all transactions on file within the range of dates you specify.

The following list shows available filter criteria. You can combine these criteria with a range of dates to further screen the transactions.

- Billing Amount
- Billing Currency
- Card
- Cardholder
- Comments
- Cost Allocation Code (if applicable)
- Cost Allocation Status (if applicable)
- Country of Origin
- Entity
- First name
- Last Name
- Level
- MCC Code Desc
- Merchant
- Merchant Identifier
- Original Currency
- Post Date
- Receipted
- Reference
- Stan Reference
- VAT Code Description
- VAT Error Number/Description
- VAT Status
- Transaction Type

You can combine criteria. For example, you can search for transactions that were posted on a certain date to a single card and originating at a specific merchant.

If you find that you use the same filter settings repeatedly, you can save the settings. Then, you can select the saved filter and apply it, reducing the amount of time needed to retrieve the transactions.

## Creating and Applying a Filter

To create and apply a filter, complete the following steps.



1. On the Transactions screen, click **Filters**.  
The **Filters** dialog box appears. The default values for this dialog box are the settings from the most recently applied filter.

A screenshot of the "Filters" dialog box. It has a title bar with "Filters" and a close button (X). Below the title bar, there are several sections: "Saved Filters" with a dropdown menu showing "Select Pre-saved Filter"; "Transaction Date" with two date pickers set to "01/05/2020" and "22/10/2020", and a red X button to the right; "Transaction Status" with a dropdown menu showing "New/Imported" and a red X button to the right; and "Add New Filter" with a dropdown menu showing "Select Filter Type". At the bottom, there are buttons for "Reset", "Delete", "Cancel", "Save", "Save As", and "Apply".

2. Click the red X boxes to remove any filter criteria you do not want to use.  
If you want to use the existing criteria with different settings, you can modify the settings, then add more criteria, if necessary.
3. In the **Add New Filter** list, click a filter criteria.  
The application adds fields for the criteria to the dialog box.

You can add multiple filter criteria to a filter, but you cannot add more than one of each criteria.

4. Complete the fields for the criteria.

#### Note

Refer to the [Using Criteria Fields](#) heading for information about completing the fields.

5. Repeat steps 3 and 4 as needed.
6. Click **Apply** to initiate the filter process.

The application closes the **Filters** dialog box and updates the transaction table with the transactions matching your filter. The application also displays the filter settings above the filter table.

## Using Criteria Fields

The **Filters** dialog box enables you search for a number of criteria. You enter the values for the criteria in the criteria fields. The fields vary by the criteria. Some criteria require you to enter dates, others require you to enter search strings, and others provide you with lists of valid values. There are four filter criteria types.

- [Saved Filters](#)
- [Date Filters](#)
- [Status Filters](#)
- [Field Heading Filters](#)

### Saved Filters

Any filters you have previously created and saved appear in the **Saved Filters** list. Refer to the Saving Filters section for instructions on creating and saving filters.

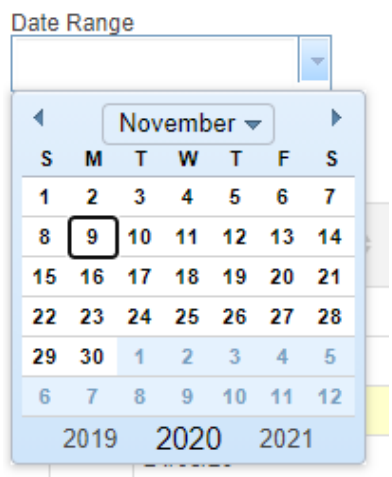
### Date Filters

The **Transaction Date** filter requires date fields. The following illustration shows the date fields requiring a date filter.

Transaction Date \*      01/08/2020      -      08/12/2020      ✘

The box on the left is the beginning date field. The box on the right is the ending date field.

To set the filter for a specific day, set both fields to the same date. To complete type the dates in the fields using an DD/MM/YYYY format. You can also select dates from a calendar. To display the calendar, click the arrow on the right of the field.



To change the year, month, or date, change the year first, then the month, and then select a date.

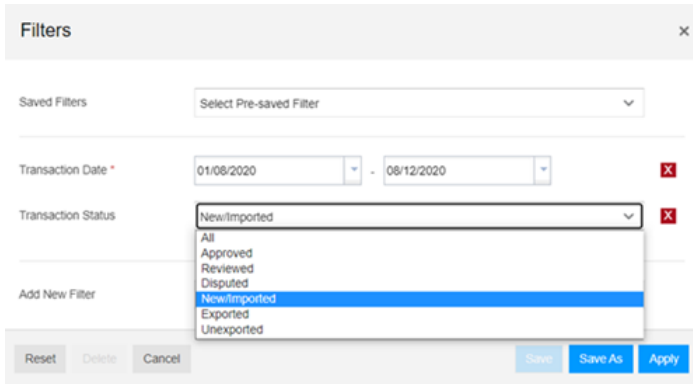
To change the month, click the list labelled with the name of the month and click the name of the alternate month. You can also click the arrows on either side of the month's name to change the displayed month.

To change the year, click the year at the bottom of the calendar.

To select a date, click the number on the calendar. The application removes the calendar as soon as you click the number and updates the field with the month, day, and year.

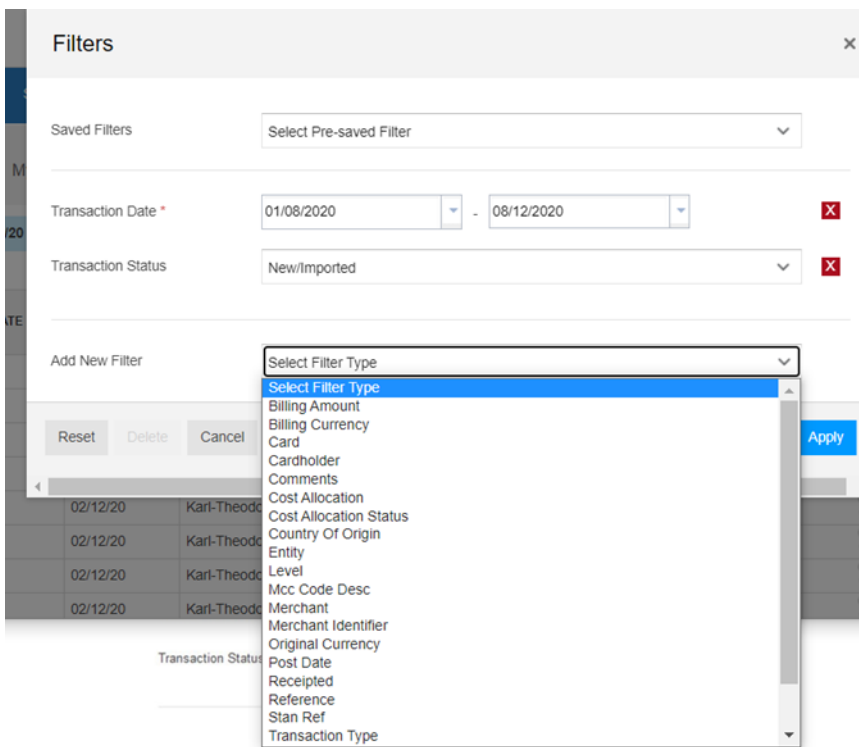
**Status Filters**

You can use Transaction Status filters to narrow your results based on actions or status on individual transactions. The following illustration shows the status options available.



## Field Heading Filters

When you click **Select New Filter**, a list associated with the headings in the Transaction table appears. You can use as many of these heading filters as needed. The following illustration shows the standard field heading filters available.



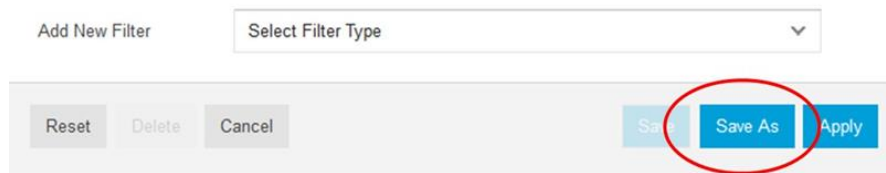
## Saving Filters

Complete the following steps to save a filter.

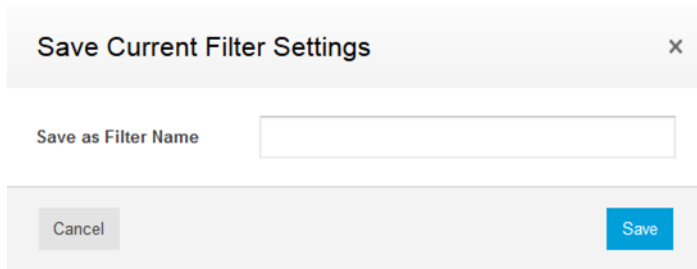
1. Follow steps 1 through 5 under the [Creating and Applying a Filter](#) heading.

2. Click **Save As**.

The **Save As** dialog box appears.



3. In the **Save As** box, enter a name for the filter and click **Save**.



## Applying a Saved Filter

Follow the steps below to apply a saved filter.

1. On the Transactions screen, click **Filters**.



2. From the **Filters** dialog box, select the desired filter from the Saved Filters list.
3. Click **Apply** on the bottom right of the **Filters** dialog box. This will close the dialog box and return you to the Transactions screen with the filter applied.

## Changing a Saved Filter

Follow the steps below to change a saved filter:

1. On the Transactions screen, click **Filters**.
2. From the **Filters** dialog box, select the desired filter from the **Saved Filters** list.
3. Add, remove, or change criteria for desired fields.
4. Click **Save**. A message will appear at the top of the dialog box indicating that the changes were saved successfully.

5. Click **Apply** if you wish to view items on the Transactions screen using this filter.

### Note

To delete a saved filter, select it in the **Filters** dialog box and click **Delete** at the bottom of the box. A confirmation popup box will appear. Click **Delete** to confirm or **Cancel** to cancel the request to delete the filter.

## Selecting Optional Columns for Display

You can display or suppress columns in the transaction table as well as specify the order that these columns appear in the table. In addition, you can save specific configurations of columns so that you only need to select the configuration by name to apply that configuration.

Complete the following steps to display or suppress columns.

1. Under the transaction table, click **Settings**.

The **List Settings** dialog box appears.

List Settings

Saved Settings: Select Saved Settings


LIST	DETAIL	COLUMN	POSITION
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Transaction Date	1
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Post Date	2
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Cardholder	3
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Card	4
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Merchant	5

Reset Delete Save Save As Apply

2. For each column you want to display, select the check box in the column's row in the

LIST column. The **DETAIL** check boxes enable you to display or suppress fields in the Transaction Detail screen.

To suppress a column, clear the check box.

3. For each column you want to display, set the position in the table by entering a position number in the **POSITION** box or by dragging the up or down arrows  in the adjustment control to the right of the **POSITION** box.

Column positions are numbered from left to right in the transaction table.

4. Take one of the following actions.
  - ◆ Click **Reset** to clear the check boxes and **POSITION** box.
  - ◆ Click **Save As** to save the configuration under a user-defined name.
  - ◆ Click **Apply** to apply the configuration.  
The application closes the **List Settings** dialog box and reconfigures the transaction table.

If you do not save the configuration first, the application applies the configuration but does not save it. To use the same configuration again, you must recreate it.

5. To close the dialog box without taking any of the actions in step 4, click the **X** in the upper right corner of the dialog box.

## Applying a Saved Configuration

To apply a previously saved configuration, complete the following steps.

1. Under the transaction table, click **Settings**.  
The **List Settings** dialog box appears.
2. In the **Saved Settings** list, click the name of the configuration you want to apply.  
The application updates the **LIST** checkboxes and **POSITION** boxes with the saved settings.
3. Click **Apply** to apply the configuration.  
The application closes the **List Settings** dialog box and reconfigures the transaction table.



## Changing a Saved Configuration

To revise a saved configuration, complete the following steps.

1. Under the transaction table, click **Settings**.  
The **List Settings** dialog box appears.
2. In the **Saved Settings** list, click the name of the configuration you want to apply.  
The application updates the **LIST** checkboxes and **POSITION** boxes with the saved settings.
3. Select or clear the column checkboxes and adjust the position values.
4. Click **Save** to save the settings under the same name or click **Save As** to save the settings under a different name.

## Deleting a Saved Configuration

To delete a previously saved configuration, complete the following steps

1. Under the transaction table, click **Settings** to display the **List Settings** dialog box.
2. In the **Saved Settings** list, click the name of the configuration you want to delete.  
The application updates the **LIST** checkboxes and **POSTION** boxes with the saved settings.
3. Click **Delete** to remove the saved configuration. The application closes the **List Settings** dialog box and removes the saved configuration settings.

## Displaying the Transactions Details Sidebar

You can display additional details about a specific transaction in the Transaction Details screen. This screen also contains controls that enable you to do the following.

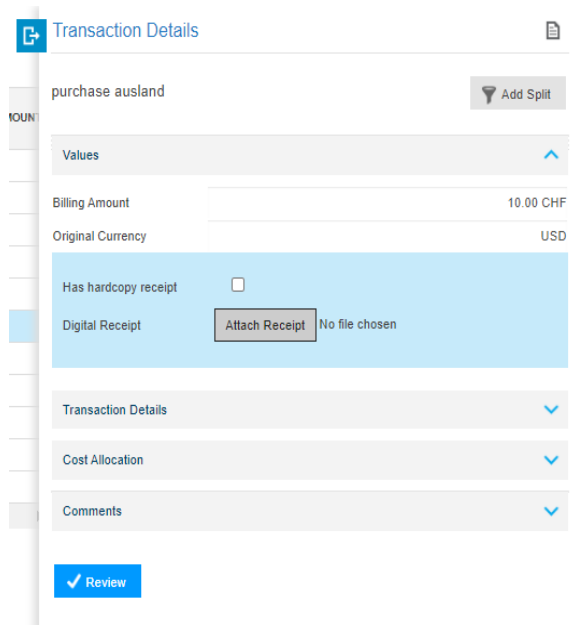
- Display or print all details for the transaction
- Split a transaction
- Allocate the transaction to a cost code, if your company uses this feature
- Attach a digital transaction receipt
- Add comments

- Review


To display transaction details, complete the following steps.

1. Scroll through the transaction list until the transaction for which you want to view details appears.
2. In the column of checkboxes in the transaction table, click the check box belonging to the transaction.

The **Transaction Details** sidebar appears over the right side of the table.



The Transactions screen does not display the full contents of the sidebar. Use the sidebar's scroll bar to view all items in the sidebar.

3. To close the sidebar, click the blue icon  next to the sidebar title.

## Splitting Transactions

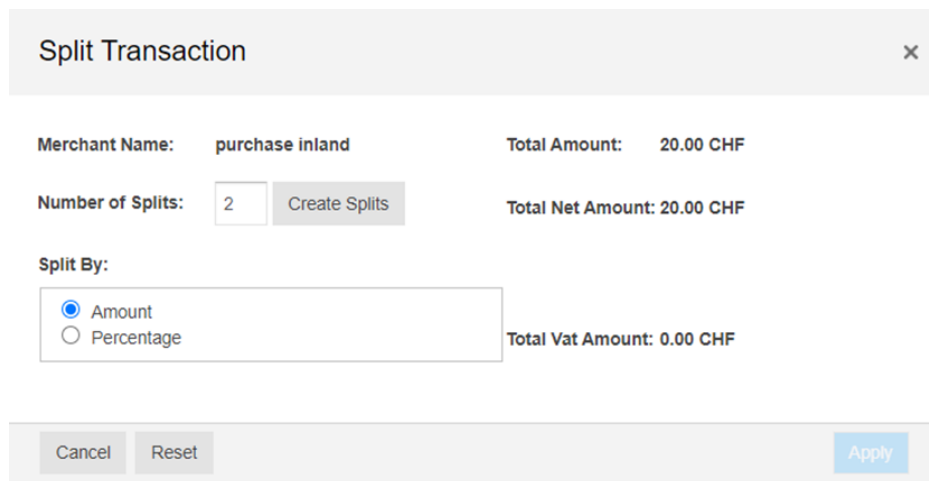
Splitting a transaction divides a top line into multiple line amounts for tax coding and cost coding at a more detailed level. Split lines are treated as addendum data. Any type of transaction can be split unless the transaction has been exported or approved. Approved transactions must be unapproved before splitting them.

To split a line, complete the following steps.

1. Locate the transaction or line item and display the Transaction Details sidebar using the steps under the [Displaying the Transactions Details Sidebar](#) heading.



2. Click **Add Split** to display the **Split Transaction** dialog box.

A screenshot of the 'Split Transaction' dialog box. The title bar says 'Split Transaction' with a close 'x' button on the right. The dialog contains the following information: 'Merchant Name: purchase inland' and 'Total Amount: 20.00 CHF'. Below that, 'Number of Splits: 2' is shown in a text box, followed by a 'Create Splits' button, and 'Total Net Amount: 20.00 CHF'. Under 'Split By:', there are two radio buttons: 'Amount' (which is selected) and 'Percentage'. To the right of these options, it says 'Total Vat Amount: 0.00 CHF'. At the bottom of the dialog, there are three buttons: 'Cancel', 'Reset', and 'Apply'.

3. In the **Number of Splits** box, enter the number of lines into which you want the selected transaction or line item divided.
4. Click one of the **Split By** options.  
To enter a specific amount in each split line, click **Amount**. To divide the transaction amount into percentages of the total amount, click **Percentage**.
5. Click **Create Split**.  
The application adds the appropriate number of rows to the **Split Transaction** dialog box. For example, if you entered 2 in the **Number of Splits** box, the application adds two rows.

Split Transaction
✕

Merchant Name:  Total Amount: 20.00 CHF

Number of Splits:   Total Net Amount: 20.00 CHF

Split By:

Amount  
 Percentage

Total Vat Amount: 0.00 CHF

DESCRIPTION	QUANTITY	UNIT COST	BILLING AMOUNT	ORIGINAL AMOUNT	NET AMOUNT	VAT AMOUNT	VAT CODE
<input type="text" value="Split 1"/>	<input type="text" value="1.00"/>	<input type="text" value="0"/>	<input type="text" value="0.00"/> CHF	<input type="text" value="0.00"/> CHF	<input type="text" value="0.00"/> CHF	<input type="text" value="0.00"/> CHF	<input type="text" value=""/>
<input type="text" value="Split 2"/>	<input type="text" value="1.00"/>	<input type="text" value="20"/>	<input type="text" value="20.00"/> CHF	<input type="text" value="20.00"/> CHF	<input type="text" value="20.00"/> CHF	<input type="text" value="0.00"/> CHF	<input type="text" value=""/>

The application completes the **Description**, **Quantity**, **Unit Cost**, and **% Split** fields in the rows with default values. You can override the default values by typing over them.


6. Take one of the following actions.
  - ◆ If you clicked **Amount** in the **Split By** field, complete the **Description**, **Quantity**, and **Unit Cost** fields in each row. Complete the **Billing Amount** field in the top row(s). The last row will automatically calculate the remaining billing amount.
  - ◆ If you clicked **Percentage** in the **Split By** field, enter the percentages of the total amount in the **% Split** field in each row. You can enter whole number percentages, such as 30 and 70, or you can enter fractional percentages, such as 33.33 or 12.5.

The application edits the percentages so that the total percentages is 100%.

7. Click **Reset** to clear the settings in the dialog box or click **Apply** to save the information and split the transaction or line.
8. When the dialog box appears informing you the application has completed the split, click **OK** to close the dialog box.

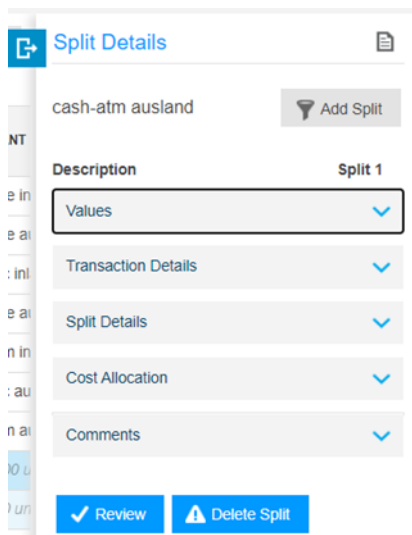
## Deleting a Split Transaction

To delete split transactions, complete the following steps.

1. Locate the transaction or line item and display the Transaction Details sidebar using the steps under the [Displaying the Transactions Details Sidebar](#) heading.
2. Click the arrow icon  in the left column to display the split lines.
3. In any of the transaction's split lines, select the check box to display the Split Details sidebar.

▼ 2	<input type="checkbox"/>	02/12/20	02/12/20	Karl-Theodor Zechmeister	*****0759	cash-atm ausland	30.50 CHF
	<input type="checkbox"/>	▶ 1		Split 1		1.00 units @ 5.00 USD	5.00 USD
	<input type="checkbox"/>	▶ 2		Split 2		1.00 units @ 25.50 USD	25.50 USD

4. Scroll to the bottom of the Split Details sidebar until the **Delete Split** button appears.
5. Click **Delete Split**.



A confirmation dialog box appears.

6. To confirm the deletion, click **OK**. Otherwise, click **Cancel**.

**Info** ✕

Deleting the split will remove all the lines and return the top line transaction to its original state. Tax will need to be reapplied to the Top Line for this item. Are you sure you want to delete this split?

Cancel
OK

## Reviewing Transactions

Once you are satisfied that all components of the transaction are correct, you can set the transaction status to reviewed to indicate that it is ready for approval.

Take the following steps to give transactions a reviewed status.

1. Filter or navigate to the required transactions
2. Select the checkbox(es) of the transaction(s) to review.
3. In the Right hand Panel drawer, click **Review**.
4. The relevant transaction check flag is displayed to show the reviewed status.

The screenshot shows the Xpense interface with a list of transactions. The right-hand panel is open, showing various transaction details. The 'Review' button in the bottom right of the panel is highlighted with a red box.

TRANSACTION DATE	POST DATE	CARDHOLDER	CARD	MERCHANT	BILLING AMOUNT	TRANSACTION STATUS	NET AMOUNT	ORIGINAL AMOUNT
<input type="checkbox"/>	04/01/21	Fred Rainer Motz-Woelfle	*****0296	bearbeitungsgebühr 1.5	0.30 CHF		0.30 CHF	0.30 CHF
<input type="checkbox"/>	04/01/21	Fred Rainer Motz-Woelfle	*****0296	purchase ausland	9.85 CHF		10.00 USD	10.00 USD
<input type="checkbox"/>	04/01/21	Fred Rainer Motz-Woelfle	*****0296	bearbeitungsgebühr 1.5	0.15 CHF		0.15 CHF	0.15 CHF
<input type="checkbox"/>	04/01/21	Fred Rainer Motz-Woelfle	*****0296	bearbeitungsgebühr 1.5	0.15 CHF		0.15 CHF	0.15 CHF
<input type="checkbox"/>	04/01/21	Fred Rainer Motz-Woelfle	*****0296	purchase ausland	9.85 CHF		10.00 USD	10.00 USD
<input type="checkbox"/>	04/01/21	Fred Rainer Motz-Woelfle	*****0296	purchase ausland	9.85 CHF		10.00 USD	10.00 USD
<input type="checkbox"/>	04/01/21	Fred Rainer Motz-Woelfle	*****0296	bearbeitungsgebühr 1.5	0.15 CHF		0.15 CHF	0.15 CHF
<input type="checkbox"/>	04/01/21	Fred Rainer Motz-Woelfle	*****0296	purchase ausland	9.85 CHF		10.00 USD	10.00 USD
<input type="checkbox"/>	04/01/21	Fred Rainer Motz-Woelfle	*****0296	bearbeitungsgebühr 1.5	0.15 CHF		0.15 CHF	0.15 CHF
<input type="checkbox"/>	04/01/21	Fred Rainer Motz-Woelfle	*****0296	purchase ausland	9.85 CHF		10.00 USD	10.00 USD
<input type="checkbox"/>	04/01/21	Fred Rainer Motz-Woelfle	*****0296	bearbeitungsgebühr 1.5	0.15 CHF		0.15 CHF	0.15 CHF
<input checked="" type="checkbox"/>	04/01/21	Fred Rainer Motz-Woelfle	*****0296	purchase ausland	14.80 CHF		15.00 USD	15.00 USD
<input type="checkbox"/>	04/01/21	Dr. Uwe Schabernack	*****0692	bearbeitungsgebühr 1.5	0.45 CHF		0.45 CHF	0.45 CHF
<input type="checkbox"/>	04/01/21	Dr. Uwe Schabernack	*****0692	belastung kommission geld	10.00 CHF		10.00 CHF	10.00 CHF
<input type="checkbox"/>	04/01/21	Dr. Uwe Schabernack	*****0692	bearbeitungsgebühr 1.5	0.45 CHF		0.45 CHF	0.45 CHF
<input type="checkbox"/>	04/01/21	Dr. Uwe Schabernack	*****0692	cash-abb. ausland	29.80 CHF		30.00 USD	30.00 USD

## Reviewed Transaction Icon

<input type="checkbox"/>	04/01/21	04/01/21	Fred-Rainer Motz-Woelfle	*****0296	belastung kommission geld	10.00 CHF		10.00 CHF	10.00 CHF
<input type="checkbox"/>	04/01/21	04/01/21	Fred-Rainer Motz-Woelfle	*****0296	bearbeitungsgebühr 1.5	0.45 CHF		0.45 CHF	0.45 CHF
<input checked="" type="checkbox"/>	04/01/21	04/01/21	Fred-Rainer Motz-Woelfle	*****0296	purchase ausland	14.80 CHF		15.00 USD	15.00 USD
<input type="checkbox"/>	04/01/21	04/01/21	Dr. Uwe Schabernack	*****0692	bearbeitungsgebühr 1.5	0.45 CHF		0.45 CHF	0.45 CHF
<input type="checkbox"/>	04/01/21	04/01/21	Dr. Uwe Schabernack	*****0692	belastung kommission geld	10.00 CHF		10.00 CHF	10.00 CHF

## To UnReview a transaction

1. Filter or navigate to the required transactions
2. Select the checkbox(es) of the transaction(s) to unreview.
3. In the Right hand Panel drawer, click **unreview**.
4. The check flag will be removed from the transaction status



The screenshot shows a 'Transaction Details' window. At the top, it says 'cash-otc inland' and 'Add Split'. Below that is a 'Values' dropdown menu. The main section contains several fields: 'Billing Amount' (200.00 CHF), 'Original Amount' (200.00 CHF), 'Currency Rate' (1), 'Original Currency' (CHF), 'Discount' (0.00 CHF), and 'Net Amount' (200.00 CHF). There is a section for 'Has hardcopy receipt' with an unchecked checkbox and a 'Digital Receipt' section with an 'Attach Receipt' button and 'No file chosen' text. At the bottom, there are three expandable sections: 'Transaction Details', 'Cost Allocation', and 'Comments'. At the very bottom, there are two buttons: 'Approve' and 'Unreview', with the 'Unreview' button highlighted by a red rectangle.

## Transaction Approval

If you are responsible for approving transactions for your cardholders. Approvers can take the following steps, once they are satisfied the transaction is correct.

1. Select the check boxes to the left of the **Status** field for any transactions to be approved Select the checkbox(es)
2. In the Right hand Panel drawer, click **Approve**.
3. The relevant transaction check flag is displayed to show the Approved status.

### Note

Administrators can approve a Transaction without it been reviewed

Dashboard Transactions Statements Enquiry Administration

Transactions Filters Quick!

Transaction Date: 01/01/21 - 08/01/21 X Transaction Status: Reviewed X Save

TRANSACTION DATE	POST DATE	CARDHOLDER	CARD	MERCHANT	BILLING AMOUNT	TRANSACTION STATUS	NET AMOUNT	ORIGINAL AMOUNT	DISCOUNT
<input checked="" type="checkbox"/>	04/01/21	Fred-Rainer Motz-Woelfle	*****0296	cash-otc inland	200.00 CHF	✓ % ⚠ Ⓞ	200.00 CHF	200.00 CHF	0.00 CHF
<input checked="" type="checkbox"/>	04/01/21	Fred-Rainer Motz-Woelfle	*****0296	purchase ausland	14.80 CHF	✓ % ⚠ Ⓞ	15.00 USD	15.00 USD	0.00 USD
<input checked="" type="checkbox"/>	04/01/21	Dr. Uwe Schabernack	*****0692	purchase ausland	14.80 CHF	✓ % ⚠ Ⓞ	15.00 USD	15.00 USD	0.00 USD

3 rows selected

Values

Billing Amount

Original Amount

Currency Rate

Original Currency

Discount

Net Amount

Transaction Details

Cost Allocation

Comments

### Note

Using the Filter you can set the **Transaction Status** field to Reviewed to display Reviewed transactions

## Approve Transaction Icon

<input type="checkbox"/>	04/01/21	04/01/21	Fred-Rainer Motz-Woelfle	*****0296	purchase inland	30.00 CHF	<input type="button" value="Approve"/>	% ⚠ Ⓞ	30.00 CHF	30.00 CHF	0.00 CHF
<input type="checkbox"/>	04/01/21	04/01/21	Fred-Rainer Motz-Woelfle	*****0296	cash-otc inland	200.00 CHF		% ⚠ Ⓞ	200.00 CHF	200.00 CHF	0.00 CHF
<input type="checkbox"/>	04/01/21	04/01/21	Fred-Rainer Motz-Woelfle	*****0296	belastung kommission barg	10.00 CHF	<input type="button" value="Approve"/>	% ⚠ Ⓞ	10.00 CHF	10.00 CHF	0.00 CHF

## To Unapprove a transaction

If required, you can unapproved a Transaction if the any changes need to be made.

1. Filter or navigate to the required transactions
2. Select the checkboxes of the transaction(s) to unapprove
3. In the Right hand Panel drawer, click **unapprove**.
4. The check flag will be removed from the transaction status.



Original Currency	CHF
Discount	0.00 CHF
Net Amount	30.00 CHF

Has hardcopy receipt

Digital Receipt Attach Receipt No file chosen

Transaction Details ▼

Cost Allocation ▼

Comments ▼

UnApprove

## Sending E-Mail to Approver

A Program Administrator has the ability to send an E-Mail to Approvers for transactions displayed on the screen.

1. Filter for Reviewed transactions, then click E-mail to send an e-mail message to the approvers requesting that they approve these transactions

Filters ✕

Saved Filters Select Pre-saved Filter ▼

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Transaction Date \* 25/11/2020 ▼ - 16/12/2020 ▼ ✕

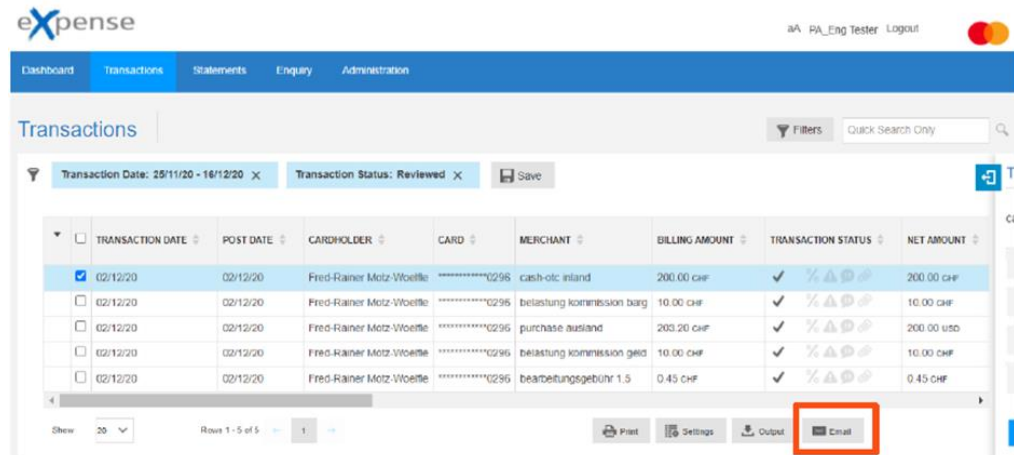
Transaction Status Reviewed ▼ ✕

---

Add New Filter Select Filter Type ▼

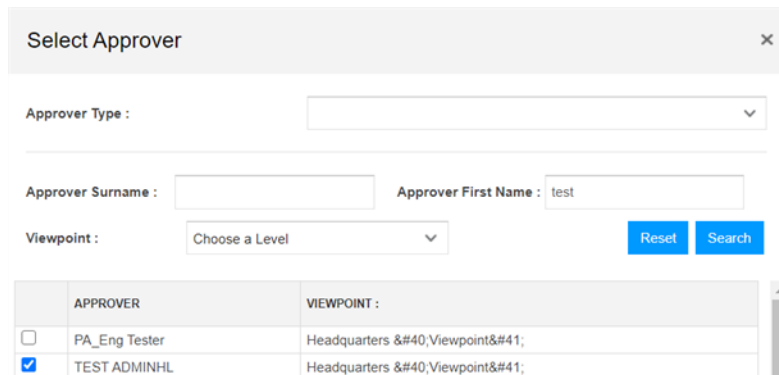
Reset
Delete
Cancel
Save
Save As
Apply

2. Reviewed transactions will be returned. Click on the **Email** button



The screenshot shows the eXpense system interface. The top navigation bar includes 'Dashboard', 'Transactions', 'Statements', 'Enquiry', and 'Administration'. The main content area is titled 'Transactions' and displays a table of transaction records. The table has columns for Transaction Date, Post Date, Cardholder, Card, Merchant, Billing Amount, Transaction Status, and Net Amount. The first row is selected. Below the table, there is a toolbar with buttons for 'Print', 'Settings', 'Output', and 'Email'. The 'Email' button is highlighted with a red box.

3. In the popup you can do a search for an **Approver**



The screenshot shows a 'Select Approver' popup form. The form has the following fields: 'Approver Type' (a dropdown menu), 'Approver Surname' (a text input field), 'Approver First Name' (a text input field with the value 'test'), and 'Viewpoint' (a dropdown menu with the value 'Choose a Level'). There are 'Reset' and 'Search' buttons. Below the form is a table with columns for 'APPROVER' and 'VIEWPOINT :'. The table has two rows: the first row is 'PA\_Eng Tester' with 'Headquarters &#40;Viewpoint&#41;', and the second row is 'TEST ADMINHL' with 'Headquarters &#40;Viewpoint&#41;', which is selected with a blue checkmark.

4. The Program Administrator can enter a Subject line and text for the E-Mail. It is also possible to enter a 'From Address'. This will be for display purposes only on the E-Mail received.
5. The E-Mail will come from the eXpense system. The E-Mail will be sent to the user on the screen.

**Email (1 recipients)** ✕

Templates

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From Address


Subject

Message

## Displaying or Printing All Details

You can display all the selected transaction details together in the

**Transaction - Full Details** dialog box.

To open this dialog box, click the page icon  in the upper right corner of the Transaction Details sidebar. The **Transaction - Full Details** dialog box appears. To close the dialog box, click **Cancel** or click the X in the upper right corner.

**Transaction - Full Details** ✕

02/12/20

**Transaction Details** ⬆

<b>Transaction Date:</b>	02/12/20	<b>Customer Reference Code:</b>	
<b>Post Date:</b>	02/12/20	<b>Stan Ref:</b>	05404430337071501959303
<b>Transaction Type:</b>	Top line detail	<b>Transaction ID:</b>	32664278
<b>Cardholder:</b>	Fred-Rainer Motz-Woelfle	<b>Transaction Status:</b>	Reviewed
<b>Card Number:</b>	*****0296	<b>Merchant:</b>	Cash-OTC Inland
<b>Structure:</b>	1359505-0296	<b>Merchant Order Number:</b>	
<b>Vat:</b>	Not Applicable	<b>Supplier VAT Number:</b>	
<b>Vat Error/Desc:</b>	Merchant VAT Registration Not Available	<b>MCG:</b>	34: Cash
<b>Vat Implementation Type:</b>		<b>MCC:</b>	6010: Financial Institution - Manual Cash Disbursements

**Comments** ⬇

**Top Line Details** ⬆

**Country of Purchase:** Switzerland **Vat Ben Country:** Switzerland

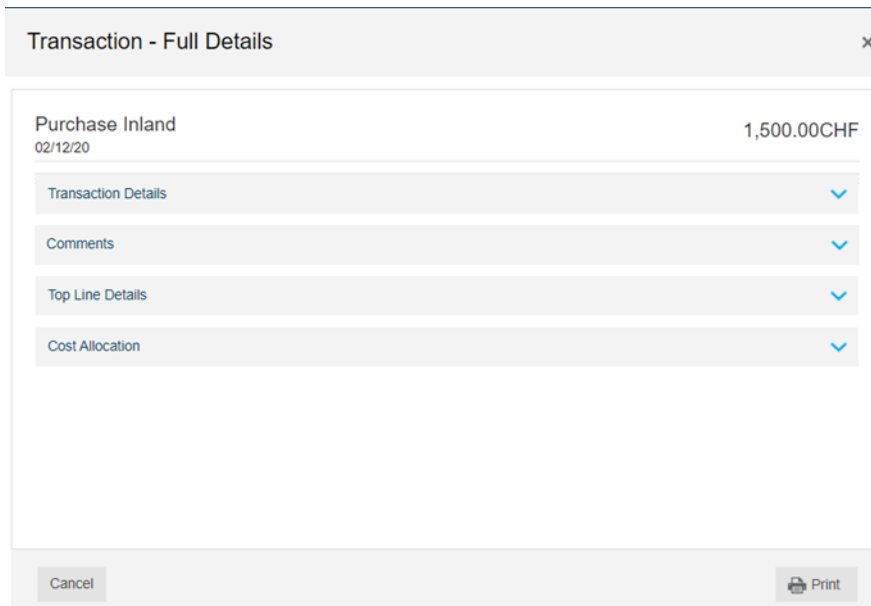
## Browsing the Details

The **Transaction - Full Details** dialog box groups the details under the four headings: **Transaction Details**, **Comments**, **Top Line Details**, and **Cost Allocation** (if applicable). When the dialog box appears, the transaction details appear under the **Transaction Details** heading.

To review the additional headings, do the following.

- Click in the area under the heading and press the **Up** and **Down** arrows to scroll through the details.
- If your mouse is equipped with a wheel or button, click in the area under the heading and use the wheel or button to scroll through the details.
- Click the heading links to collapse or expand the detail sections under the headings.

For example, when you click the **Transaction Details** link, the application collapses the section, hiding the details and pulling the lower sections into the display. Refer to the following illustration.



Descriptions of the detail fields follow. Descriptions are grouped by heading and listed alphabetically.

## Transaction Details

- **Card Number** – Last four digits of the cardholder account identifier
- **Cardholder** – First and last names of the cardholder
- **Customer Reference Code** – Merchant-defined reference number identifying the customer
- **Merchant** – Name of the merchant
- **Merchant Order Number** – Number identifying the merchant order
- **Post Date** – Date (DD/MM/YY) the transaction was added to the account balance
- **Stan Ref** – Issuer-defined number identifying the transaction
- **Structure** – Position of the cardholder on your corporate hierarchy, (if applicable)
- **Supplier VAT Number** – Merchant/supplier federal tax or value added tax identification number
- **Tax** – Check mark representing whether the merchant has included tax information with the transaction

This field is empty when the merchant has included no tax information.

- **Tax Error/Desc** – Text describing errors with the tax amount passed by the merchant
- **Tax Implementation Type** – This field is always empty.
- **Transaction Date** – Date (DD/MM/YY) the transaction occurred
- **Transaction ID** – Unique transaction identifier d by the eXpense system
- **Transaction Status** – Symbols representing the lifecycle status and tax recording status of the transaction
- **Transaction Type** – Message describing the type of transaction

Valid messages:

- ◆ Line Item Detail - Additional lines of transaction information provided by the merchant and accompanying the top line transaction
- ◆ Split Line - Lines of transaction information manually added by a user to the top line transaction
- ◆ Top Line - Basic transaction information appearing on one line

## Comments ()

The Comments field of the full details screen is a read-only view of comments entered by either a cardholder or Administrator on the Transaction Details sidebar.

## Top Line Details

- **Accredited Country** – Check mark indicating that the country of purchase applies sales tax to the purchase
- **Billing Gross Amt** – Total dollar and cent amount of the transaction
- **Billing Net Amt** – Dollar and cent amount of the transaction before tax is applied
- **Billing Tax Amt** – Dollar and cent amount of tax applied to the transaction
- **Client Name** – This field is always blank
- **Country of Purchase** – Country in which the purchase occurred
- **Domestic** – Check mark indicating the transaction occurred in the country where the card was issued

This field is blank when the transaction did not occur in the country in which the card was issued.

- **Exchange Rate** – Currency exchange rate applied to the transaction if it occurred in a foreign country
- **Non-Accredited Country** – Check mark indicating the country applies Value Added Tax (VAT) to the purchase
- **Non-Domestic** – Check mark indicating the transaction occurred outside the country where the card was issued.

This field is blank when the transaction occurred in the country in which the card was issued

- **Original Discount Amt** – Dollar and cent amount of the discount on the transaction
- **Original Gross Amt** – Total dollar and cent amount of the transaction in the original currency
- **Original Tax Amt** – Dollar and cent amount of sales tax applied to the transaction in the original currency
- **Tax Code Desc** – Client-defined text describing the sales tax rate
- **Tax Rate** – Percentage rate (%.%%) of the applied sales tax
- **Tax Reg Country** – Country in which your company is registered for taxation
- **Ticket No** – Airline ticket number

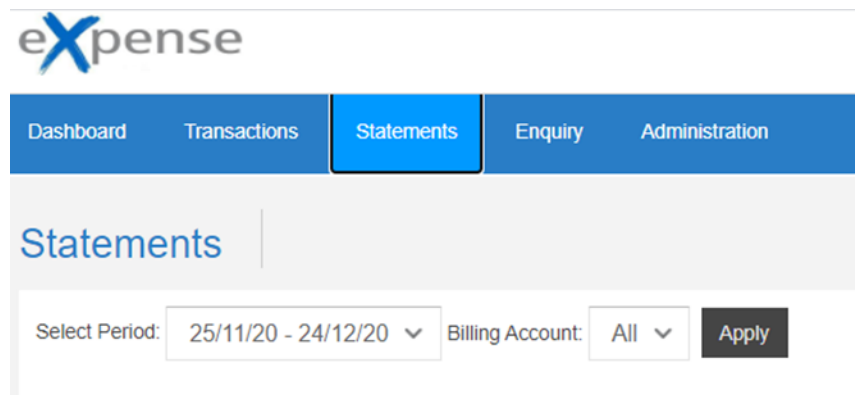
The ticket number, as well as other enhanced fields such as passenger names, route, etc., appears only when the merchant sent enhanced airline data with the transaction. Otherwise, this field is blank.

## Printing Transaction Details

To print the transaction details under all headings in the **Transaction - Full Details** dialog box, click **Print**. A dialog box appears, from which you can select output options for printing the transaction details.

This chapter provides information about the statements features and functions of the redesigned user interface (UI) of the eExpense system.

Access current and historical **statements** through the system on the navigation menu, as shown below.



The following screen appears.

EMBOSSED NAME	CARD NUMBER	BILLING CONTROL ACCOUNT	CARD STATUS	ENTITY LEVEL	USER	COMPANY	CLOSING BALANCE	
	*****0190		Active	N. zugew.-1506875		Klinge	--	>
CHRISTIAN KLINGE	*****8951		Closed	N. zugew.-1506875	Ragnar	Klinge	--	>
HEINRICH CH.	*****8977		Active	N. zugew.-1506875	Wolff-Dieter	Klinge	--	>
DR. DIETRICH H.-L.	*****9009		Active	N. zugew.-1506875	Christian	Klinge	--	>
MAIK ULLI HASTEN	*****9017		Closed	N. zugew.-1506875	Dariusz	Klinge	--	>
HEIKO	*****9041		Active	N. zugew.-1506875	Dr. Volker	Klinge	--	>
CHRISTIAN MARIA	*****9058		Closed	N. zugew.-1506875	Alexander	Klinge	--	>



Statements

Quick Search Only

Select Period: 25/11/20 - 24/12/20 Billing Account: \*\*\*\*\*2477

EMBOSSED NAME	CARD NUMBER	BILLING CONTROL ACCOUNT	CARD STATUS	ENTITY LEVEL	USER	COMPANY
MARTIN M.	*****8167		Closed	N. zugew.-1560629	Martin	Klinger
MAIK HE	*****9173		Closed	N. zugew.-1560629	Horst-Alexander	Klinger
JOHANNES E.	*****9231		Closed	N. zugew.-1560629	Lara Buschhueter	Klinger
THEO MARIA.	*****9710		Active	N. zugew.-1560629	Hans-Peter	Klinge
GUILLAUME	*****9728		Active	N. zugew.-1560629	Mehmet Emin	Klinge
NORBERT	*****9736		Active	N. zugew.-1560629	Martin	Klinge
	*****2477		<b>Active</b>	<b>N. zugew.-1560629</b>		<b>Klinge.</b>
HORST I	*****9900		Active	N. zugew.-1560629	Raphael	Klinge
PROF. DR. ING	*****9934		Closed	N. zugew.-1560629	Ragnar	Klinge
REINHARD	*****9967		Active	N. zugew.-1560629	Wolff-Dieter	Klinge
REINHARD	*****0015		Active	N. zugew.-1560629	Christian	Klinge



← Statements

Card Information

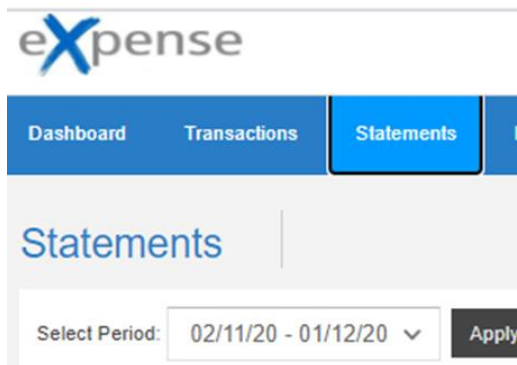
Card Number:  
\*\*\*\*\*2477  
Embossed Name:

Statements

STATEMENT	
03/11/20 - 02/12/20	
03/10/20 - 02/11/20	
03/09/20 - 02/10/20	
03/08/20 - 02/09/20	
03/07/20 - 02/08/20	>
03/06/20 - 02/07/20	
03/05/20 - 02/06/20	
03/04/20 - 02/05/20	
03/03/20 - 02/04/20	
03/02/20 - 02/03/20	
03/01/20 - 02/02/20	
03/12/19 - 02/01/20	
04/06/13 - 02/07/13	

### Note

Company Administrators may choose to view All Cardholder's Statements, or choose a specific Cardholder's Statement to view.



## Cardholder Information

The Cardholder Information pane shows summary information about the user including the following.

- Card number (last four digits show)
- Name embossed on the plastic
- Credit limit

This is determined by your company. Contact your Administrator to request a credit limit increase.

- Current account balance
- This shows the total amount of all charges and fees.

## Card Account Details

The Card Account Details pane shows additional information related to the account, including the following.

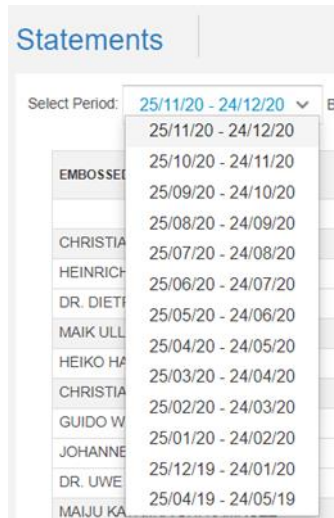
- Status (Active, Closed or Inactive)
- Cost center assignment

## Statements

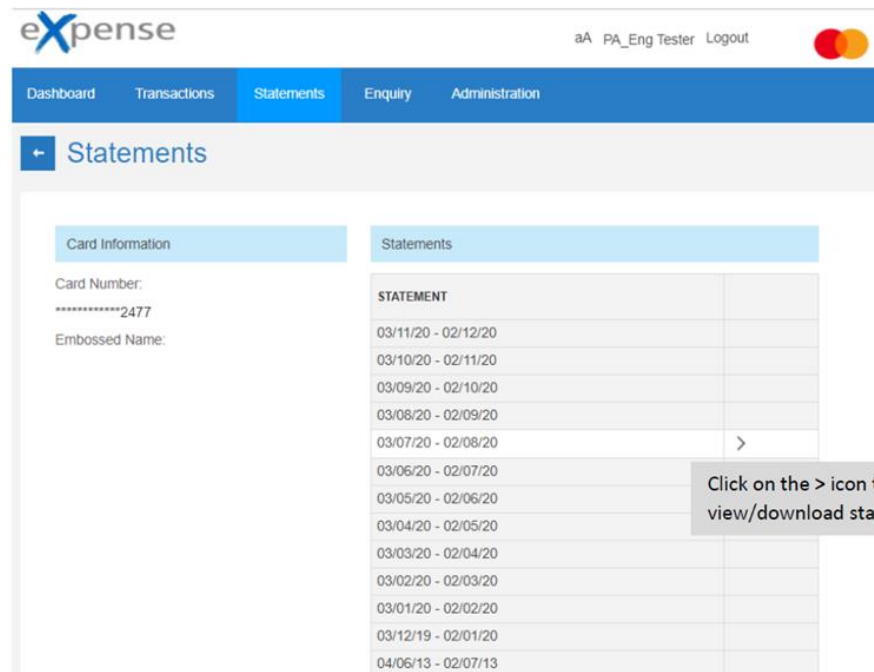
The **Statements** panel displays any available online statements.

## Viewing Statements

Available statements are accessed by selecting from the Statements list, as illustrated below.




In this view, you can choose any of the available statements by clicking on the link.



A popup will appear at the bottom of the screen asking if you want to **Open** or **Save** the file. If you click **Open**, the statement will open in a new window in PDF format.

If you click **Save**, the PDF document will be saved to the location you select.

To minimize the full details and display the Users & Cards screen, click  .

The **Enquiry** screen provides Company Administrators access to information about cardholder spending. Information such as average transaction value and the total amount and number of transactions by Merchant Category Group (MCG), Merchant Category Code (MCC), Merchant, and cardholder is available. The information returned to a user depends on their viewpoint on the corporate hierarchy. For example, a user at the top of the organization hierarchy will have access to transaction spending for all cardholders in the company.

There are five Enquiry options. The Enquiries available to you may vary, depending on your configuration. After selecting each Enquiry, a default set of data will appear. You can use the Filter button at the top right of the screen to change the default criteria, such as date range, currency, or a specific MCG/ MCC/Merchant.

**Note**

Refer to the [Using Filters](#) heading for more information.

- [Cardholder Activity Enquiry](#)
- [Merchant Spend Enquiry](#)
- [Cards Without Spend Enquiry](#)
- [MCC Merchant Enquiry](#)
- [MCG Merchant Enquiry](#)

## Cardholder Activity Enquiry

The following screen appears when you click **Cardholder Activity Enquiry** from the Select Enquiry dropdown menu.

expense aA PA\_Eng Tester Logout

Dashboard Transactions Statements **Enquiry** Administration

Cardholder Activity Enquiry | Select Enquiry

Viewpoint > Hauptsitz

CARDHOLDER	CARD NUMBER	NUMBER OF TRANSACTIONS	AVERAGE TRANSACTIONS VALUE	TOTAL SPEND	CURRENCY CODE
DIETER E. ANDRESEN	*****0296	21	106.89	2,244.65	CHF
HEINRICH MARIA	*****0692	21	106.89	2,244.65	CHF
MARTIN M. ...	*****8167	42	106.87	4,488.50	CHF
NICO V.	*****0833	21	106.89	2,244.65	CHF
SOMSONG G. B.	*****0759	21	106.89	2,244.65	CHF

Show  Rows 1 - 5 of 5

### Cardholder Activity Enquiry Field Descriptions

#### **CARDHOLDER**

Name of the cardholder

#### **CARD NUMBER**

Card number

The application masks the first twelve digits of the account identifier.

#### **NUMBER OF TRANSACTIONS**

Count of transactions in a specified time period

#### **AVERAGE TRANSACTIONS VALUE**

Average dollar-and-cent value of transactions in a specified time period

#### **TOTAL SPEND**

Total amount spent in a specified time period

#### **CURRENCY CODE**

Code representing the currency

## Merchant Spend Enquiry

The following screen appears when you click **Merchant Spend Enquiry** from the Select Enquiry dropdown menu.

MERCHANT	LOCATION	COUNTRY	VAT	PREFERENCE	COMPANY ID	AVERAGE TRANSACTIONS VALUE	TOTAL VALUE	NUMBER OF TRANSACTIONS
Purchase Inland	USER-Test	Switzerland	No	No		1,500.00	9,000.00 CHF	6
Purchase Ausland	USER-Test - MN	United States	No	No		203.04	1,218.25 CHF	6
Cash-OTC Inland	USER-Test	Switzerland	No	No		200.00	1,200.00 CHF	6
Purchase Ausland	USER-Test	Poland	No	No		78.53	471.15 CHF	6
Cash-ATM Inland	USER-Test	Switzerland	No	No		50.00	300.00 CHF	6
Purchase Ausland	USER-Test - DC	United States	No	No		22.85	274.25 CHF	12
Cash-OTC Ausland	USER-Test - CA	United States	No	No		45.67	274.00 CHF	6
Cash-ATM Ausland	USER-Test - CA	United States	No	No		30.48	182.85 CHF	6
Purchase Inland	USER-Test	Switzerland	No	No		30.00	180.00 CHF	6
Purchase Inland	USER-Test	Switzerland	No	No		20.00	120.00 CHF	6
Belastung Kommission Barg	eldbezug Inland	Switzerland	No	No		10.00	60.00 CHF	6
Belastung Kommission Barg	eldbezug Ausland	Switzerland	No	No		10.00	60.00 CHF	6
Belastung Kommission Geld	ausgabeautomat Ausla	Switzerland	No	No		10.00	60.00 CHF	6
Belastung Kommission Geld	ausgabeautomat Inlan	Switzerland	No	No		5.00	30.00 CHF	6
Bearbeitungsgebühr 1.5		Switzerland	No	No		3.05	18.30 CHF	6
Bearbeitungsgebühr 1.5		Switzerland	No	No		1.20	7.20 CHF	6
Bearbeitungsgebühr 1.5		Switzerland	No	No		0.70	4.20 CHF	6
Bearbeitungsgebühr 1.5		Switzerland	No	No		0.35	4.20 CHF	12
Bearbeitungsgebühr 1.5		Switzerland	No	No		0.45	2.70 CHF	6

## Merchant Spend Enquiry Field Descriptions

### MERCHANT

Name of the merchant

### LOCATION

Location of the merchant

### COUNTRY

Country of the merchant

**VAT** Indicator designating whether the merchant is capable of passing VAT/tax information

### VAT

Value added tax (if applicable)

## PREFERENCE

Reserved for restricted use

## COMPANY ID

Unique company identifier assigned by the Company Administrator

## AVERAGE TRANSACTIONS VALUE

Average value of transactions received within a specified timeframe

## TOTAL VALUE

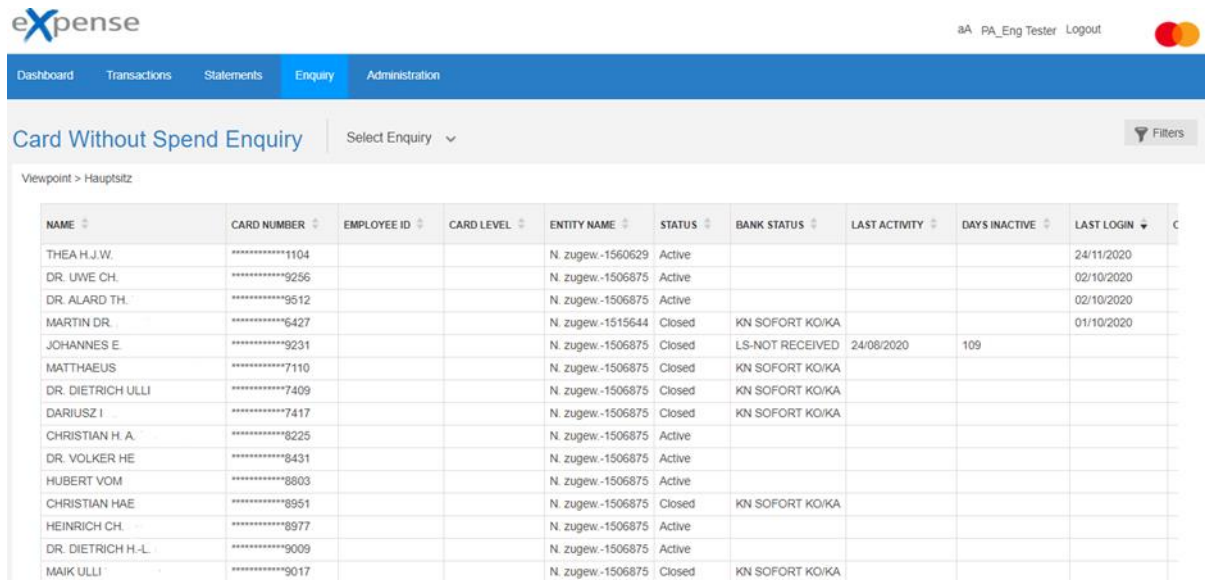
Total value of transactions for a specified time


## NUMBER OF TRANSACTIONS

Count of transactions for a specified time

## Cards Without Spend Enquiry

The following screen appears when you click **Cards Without Spend** from the Select Enquiry dropdown menu.



expense aA PA\_Eng Tester Logout 

Dashboard Transactions Statements **Enquiry** Administration

Card Without Spend Enquiry Select Enquiry Filters

Viewpoint > Hauptsitz

NAME	CARD NUMBER	EMPLOYEE ID	CARD LEVEL	ENTITY NAME	STATUS	BANK STATUS	LAST ACTIVITY	DAYS INACTIVE	LAST LOGIN
THEA H.J.W.	*****1104			N. zugew.-1560629	Active				24/11/2020
DR. UWE CH.	*****9256			N. zugew.-1506875	Active				02/10/2020
DR. ALARD TH.	*****9512			N. zugew.-1506875	Active				02/10/2020
MARTIN DR.	*****6427			N. zugew.-1515644	Closed	KN SOFORT KO/KA			01/10/2020
JOHANNES E.	*****9231			N. zugew.-1506875	Closed	LS-NOT RECEIVED	24/08/2020	109	
MATTHAEUS	*****7110			N. zugew.-1506875	Closed	KN SOFORT KO/KA			
DR. DIETRICH ULLI	*****7409			N. zugew.-1506875	Closed	KN SOFORT KO/KA			
DARIUSZ I	*****7417			N. zugew.-1506875	Closed	KN SOFORT KO/KA			
CHRISTIAN H. A.	*****8225			N. zugew.-1506875	Active				
DR. VOLKER HE	*****8431			N. zugew.-1506875	Active				
HUBERT VOM	*****8803			N. zugew.-1506875	Active				
CHRISTIAN HAE	*****8951			N. zugew.-1506875	Closed	KN SOFORT KO/KA			
HEINRICH CH.	*****8977			N. zugew.-1506875	Active				
DR. DIETRICH H.-L.	*****9009			N. zugew.-1506875	Active				
MAIK ULLI	*****9017			N. zugew.-1506875	Closed	KN SOFORT KO/KA			



## **Cards Without Spend Enquiry Field Descriptions**

### **NAME**

Name of the cardholder

### **CARD NUMBER**

Card number

The application masks the first twelve digits of the account identifier.

### **EMPLOYEE ID**

Employee identifier of the cardholder

### **CARD LEVEL**

Level of the company hierarchy to which the card belongs

### **ENTITY NAME**

Entity of the company hierarchy to which the card belongs

### **STATUS**

eXpense status of the card

### **BANK STATUS**

Bank status of the card

### **LAST ACTIVITY**

Date of the last activity on the card

### **DAYS INACTIVE**

Count of days since the card was last used

### **LAST LOGIN**

Last date the cardholder logged in to eXpense

### **CREDIT LIMIT**

Credit limit of the card

### **OPEN DT**

Date the card was opened

### **BCA**

Control account to which the card belongs

## MCC Merchant Enquiry

The following screen appears when you click **MCC Merchant Enquiry** from the Select Enquiry dropdown menu.

Viewpoint > Hauptsitz

MCG	MCG DESCRIPTION	MCC	MCC DESCRIPTION	AVERAGE TRANSACTIONS VALUE	TOTAL VALUE	NUMBER OF TRANSACTIONS
29	Hotels And Accommodation	7011	Lodging - Hotels/Motels/Resorts/Central Reservation Services - Not Elsewhere Classified	568.70	10,236.55 CHF	18
34	Cash	6010	Financial Institution - Manual Cash Disbursements	53.27	1,598.20 CHF	30
34	Cash	6011	Financial Institution - Auto Cash Disbursements	19.18	575.55 CHF	30
31	General Retail And Wholesale	5411	Grocery Stores/Supermarkets	39.86	478.35 CHF	12
31	General Retail And Wholesale	5311	Department Stores	11.60	278.45 CHF	24
32	Leisure Activities	7841	Video Tape Rental Stores	30.00	180.00 CHF	6
30	Restaurants And Bars	5812	Eating Places/Restaurants	20.00	120.00 CHF	6

Show 20 Rows 1 - 7 of 7 1 Output Print

## MCC Merchant Enquiry Field Descriptions

### MCG

Merchant Category Group

### MCG DESCRIPTION

Text describing the Merchant Category Group

### MCC

Merchant Category Code

### MCCDESCRIPTION

Text describing the Merchant Category Code

### AVERAGE TRANSACTIONS VALUE

Average value of transactions

### TOTAL VALUE

Total value of transactions

### NUMBER OF TRANSACTIONS

Total count of transactions

## MCG Merchant Enquiry

The following screen appears when you click **MCG Merchant Enquiry** from the Select Enquiry dropdown menu.

MCG	MCG DESCRIPTION	AVERAGE TRANSACTIONS VALUE	TOTAL VALUE	NUMBER OF TRANSACTIONS
29	Hotels And Accommodation	568.70	10,236.55 CHF	18
34	Cash	36.23	2,173.75 CHF	60
31	General Retail And Wholesale	21.02	756.80 CHF	36
32	Leisure Activities	30.00	180.00 CHF	6
30	Restaurants And Bars	20.00	120.00 CHF	6

## MCG Merchant Enquiry Field Descriptions

### **MCG**

Merchant Category Group

### **MCGDESCRIPTION**

Text describing the Merchant Category Group

### **AVERAGE TRANSACTIONS VALUE**

Average value of transactions

### **TOTAL VALUE**

Total value of transactions

### **NUMBER OF TRANSACTIONS**

Total count of transactions

## Using Filters

The Filters function enables you to display only information meeting user-selected criteria. For example, you may want to view all spend for a specific Merchant Category Group (MCG) during a specific time period. Or, you may want to view all delinquent cardholder information for a card.

The following list shows available enquiries and filter criteria. You can combine these criteria with a range of dates to further narrow the transactions.

- **Cardholder Activity Enquiry**

- ◆ Calendar Period
- ◆ Date Range
- ◆ Billing Currency

- **Cardholder Activity Enquiry**

- ◆ Billing Account
- ◆ Date Range
- ◆ Card Status

- **MCG Merchant Enquiry**

- ◆ Date Range
- ◆ Merchant
- ◆ Billing Currency
- ◆ Exchange Rate Set
- ◆ Report In Currency

- **Merchant Spend Enquiry**

- ◆ Date Range
- ◆ Merchant
- ◆ Billing Currency
- ◆ MCG
- ◆ MCC
- ◆ Location
- ◆ Country
- ◆ VAT
- ◆ Preference
- ◆ Exchange Rate Set
- ◆ Company Id
- ◆ Report in Currency

- **MCC Merchant Enquiry**

- ◆ Date Range
- ◆ Merchant
- ◆ Billing Currency
- ◆ Exchange Rate Set
- ◆ Report In Currency

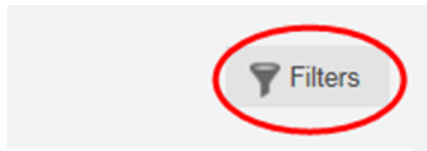
If you find that you use the same filter settings repeatedly, you can save the settings. Then, you can select the saved filter and apply it, reducing the amount of time needed to retrieve the inquiries.

# Creating and Applying a Filter

To create and apply a filter, complete the following steps.

CARDHOLDER	CARD NUMBER	NUMBER OF TRANSACTIONS	AVERAGE TRANSACTIONS VALUE	TOTAL SPEND	CURRENCY CODE
DIETER E. ANDRESEN	*****0296	21	106.89	2,244.65	CHF
HEINRICH MARIA	*****0692	21	106.89	2,244.65	CHF
MARTIN M. I.	*****8167	42	106.87	4,488.50	CHF
NICO V.	*****0833	21	106.89	2,244.65	CHF
SOMSONG G. B.	*****0759	21	106.89	2,244.65	CHF

1. Select an **Enquiry** from the drop-down menu.
2. On the Enquiries screen, click **Filters**.



The **Filters** dialog box appears. The default values for this dialog box are the settings from the Enquiry selected in step 1. The Cardholder Activity Enquiry Filter is used as an example only.

**Cardholder Activity Inquiry Filter**

Dates:

Calendar Period

Date Range\*  -

Billing Currency\*

3. Complete the fields for the criteria.
4. Repeat steps 2 and 3 as needed.
5. Click **Apply** to initiate the filter process.

The application closes the **Filters** dialog box and updates the screen with the data matching your filter. The application also displays the filter settings above the filter table.

## Using Criteria Fields

The **Filters** dialog box allows you to search for a number of criteria. You enter the values for the criteria in the criteria fields. The fields vary by the criteria. Some criteria require you to enter dates, others require you to enter search strings, and others provide you with lists of valid values.

- [Date Filters](#)
- Text Filters

### Date Filters

The **Date Range** filter requires date fields. The following illustration shows the date fields requiring a date filter.

Date Range\*     -

The box on the left is the beginning date field. The box on the right is the ending date field.

To set the filter for a specific day, set both fields to the same date. To complete, type the dates in the fields using an DD/MM/YYYY format. You can also select dates from a calendar. To display the calendar, click the arrow to the right of the field.



To change the year, month, or date, change the year first, then the month, and then select a date.

To change the month, click the list labelled with the name of the month and click the name of the alternate month. You can also click the arrows on either side of the month's name to change the displayed month.

To change the year, click the year at the bottom of the calendar.

To select a date, click the number on the calendar. The application removes the calendar as soon as you click the number and updates the field with the month, day, and year.

### **Text Filters**

Text boxes such as Merchant enable you to enter text that is used to filter information available on the screen/dialog box. The text you enter is not case sensitive. The filtering functionality produces results based on any text you enter in these fields. For example, entering the letter *e* in the First Name box can display the names *Easton* (i.e., Easton Running Company) in your results.

## Redesigned UI Company Administrator Functions

It is the responsibility of the eXpense Company Administrator to maintain the eXpense system for a company. This includes maintaining new cards and users and running reports and enquiries.

Company Administrators have additional options in the Administrative Toolbar and Hot Links areas of their eXpense screens. The following tables identify the additional menu options available to Administrators.

### Hot Links

Button
<a href="#">Dashboard</a>
<a href="#">Transactions</a>
<a href="#">Statements</a>

### Administrative Toolbar

Toolbar Option	Category
Administration	<a href="#">Users &amp; Cards</a>
	<a href="#">Billing Control</a>

## Users & Cards

The Users & Cards screen allows the Company Administrator to view information and perform various actions for eXpense users. To access the Users & Cards screen, on the Administrative toolbar, click **Administration**, then click **Users & Cards**.

Refer to the [Selecting Optional Columns for Display](#) heading for information about how to display or suppress columns in the table as well as specify the order in which these columns appear.





User Status: Active Card Status: All Save

#	FULL NAME	CARD NUMBER	PROFILE	CREDIT LIMIT	USER VIEWPOINT	CARD LAST UPDATED	STATUS	BILLING CONTROL ACCOUNT	EMBOSSED NAME
	Xxxxxx.Xxxxxxx		Firmen-Administrator		Hauptstz				
1	Anna	*****7144	Mitarbeiter	0.00 CHF	Card Only	22/10/20 15:08	✓	*****5570	ANNA TH. REUTER-
1	Guillaume	*****7193	Mitarbeiter	0.00 CHF	Card Only	22/10/20 15:08	✓	*****5596	GUILLAUME H.J.W.
1	Jörg	*****7201	Mitarbeiter	0.00 CHF	Card Only	22/10/20 15:08	✓	*****5596	JORG HAEABELS-
2	Dr. Gerhard	*****8365	Mitarbeiter	0.00 CHF	Card Only	22/10/20 15:08	✓	*****5604	DR. GERHARD
1	Bernhard	*****7235	Mitarbeiter	0.00 CHF	Card Only	22/10/20 15:08	✓	*****5604	BERNHARD X.
1	Jörg	*****7243	Mitarbeiter	0.00 CHF	Card Only	22/10/20 15:08	✓	*****5604	JORG B.O.R.
1	Christian	*****7250	Mitarbeiter	0.00 CHF	Card Only	22/10/20 15:08	✓	*****5612	CHRISTIAN .
1	Theo	*****7268	Mitarbeiter	0.00 CHF	Card Only	22/10/20 15:08	✓	*****5620	THEO H. A. A.
1	Sylvia	*****7276	Mitarbeiter	0.00 CHF	Card Only	22/10/20 15:08	✓	*****5638	SYLVIA DR.

Show 10 Rows 1 - 10 of 124 1 2 3 4 5 13 Print Settings Output Email

## Using Filters

The filters function enables you to display only users and cards meeting user-selected criteria. For example, you may want to view all active users. Or, you may want to view all inactive cards. The following list shows available filter criteria. You can combine these criteria to further narrow the results.

### User

- Email Address
- Email Address Available
- Employee ID
- First Name
- Last Name
- Mothers Maiden Name
- Profile
- User Account Status
- User Type

### Hierarchy

- Hierarchy Status
- Location
- User Viewpoint

### Cost Allocation

- Cost Allocation Group
- Cost Allocation System
- Restricted Access Group

### Card Setup

- Billing Control Account

- Billing Currency
- Billing Type
- Cycle Number
- Product

### Card Limits and Dates

- Available Cash
- Cash Credit Limit
- Credit Limit
- Date Opened
- Expiry Date

### Card Lifecycle

- Bank Status
- New Cards that require setup
- Reason Code
- Replaced

### Cardholder

- Card Number
- Embossed Name

### User

- Approver Type
- Transactions Approved By

For example, you can search for all users with an email address, or search for a particular cardholder using her Embossed Name. If you find that you use the same filter settings repeatedly, you can save the settings. Then, you can select the saved filter and apply it, reducing the amount of time needed to retrieve the results.

Refer to the [Creating and Applying a Filter](#) heading for information about narrowing your list of results.

The screenshot shows the eXpense user management interface. At the top, there are filters for 'User Status: Active' and 'Card Status: All', along with a 'Save' button. The main area contains a table with the following columns: #, FULL NAME, CARD NUMBER, PROFILE, CREDIT LIMIT, USER VIEWPOINT, CARD LAST UPDATED, STATUS, BILLING CONTROL ACCOUNT, and EMBOSSED NAME. The table lists several users, including Anna, Guillaume, Jörg, Dr. Gerhard, Bernhard, Christian, Theo, and Sylvia, each with their respective card details and status. At the bottom, there is a pagination bar showing 'Rows 1 - 10 of 124' and a 'Print' button.

#	FULL NAME	CARD NUMBER	PROFILE	CREDIT LIMIT	USER VIEWPOINT	CARD LAST UPDATED	STATUS	BILLING CONTROL ACCOUNT	EMBOSSED NAME
	Xxxxxx Xxxxxxxx		Firmen-Administrator		Hauptsitz				
1	Anna	*****7144	Mitarbeiter	0.00 CHF	Card Only	22/10/20 15:08	✓	*****5570	ANNA TH. REUTER-
1	Guillaume	*****7193	Mitarbeiter	0.00 CHF	Card Only	22/10/20 15:08	✓	*****5596	GUILLAUME H.J.W.
1	Jörg	*****7201	Mitarbeiter	0.00 CHF	Card Only	22/10/20 15:08	✓	*****5596	JORG HAE ABELS-
2	Dr. Gerhard	*****8365	Mitarbeiter	0.00 CHF	Card Only	22/10/20 15:08	✓	*****5604	DR. GERHARD
1	Bernhard	*****7235	Mitarbeiter	0.00 CHF	Card Only	22/10/20 15:08	✓	*****5604	BERNHARD X.
1	Jörg	*****7243	Mitarbeiter	0.00 CHF	Card Only	22/10/20 15:08	✓	*****5604	JORG B.O.R.
1	Christian	*****7250	Mitarbeiter	0.00 CHF	Card Only	22/10/20 15:08	✓	*****5612	CHRISTIAN
1	Theo	*****7268	Mitarbeiter	0.00 CHF	Card Only	22/10/20 15:08	✓	*****5620	THEO H. A. A.
1	Sylvia	*****7276	Mitarbeiter	0.00 CHF	Card Only	22/10/20 15:08	✓	*****5638	SYLVIA DR.

## Users & Cards Field Descriptions

Use the horizontal scroll bar at the bottom right of the window to view all available fields on the Users & Cards screen. Descriptions appear in the order they are listed in the Add New Filter dropdown list in the Filters dialog box.



Number of cards for the user. To view/hide all cards items for a user, click the number in the first column.

### User & Card Details

To view/hide User & Card Details, select the check box in the second column.

### User Status

Status of the eXpense user

Valid values:

Active - User is currently active within the eXpense service.

Expired - User has been expired from the eXpense service.

The default period for expiration is the current billing period + 2.

Expired users are displayed in gray italics.

**Card Status**

Status of the card

Valid values:

Inactive – The card is inactive within the eXpense system.

Active – The card is active within the eXpense system.

Replaced – The card has been replaced due to a lost/stolen status.

Replaced cards are expired from the eXpense system and their details appear grayed.

Closed – The card has been closed.

Closed cards are expired from the eXpense system and their details appear grayed.

Unsetup – User has a card number but no user details or have yet to be assigned to the company structure.

**Users**

Heading in the Filters dialog box for user information

**Email Address**

Email address of the user

**Email Address Available**

Text describing whether an email address for the user is available

Valid values:

Without Email

– An email address for the user is not on file.

With Email

– An email address for the user is on file.

**Employee ID**

Client-defined identifier of the user

**First Name**

First name of the eXpense user

**Last Name**

Last name of the eXpense user

**Mothers Maiden Name**

Maiden name of the mother of the eXpense user






**Profile**

Name of the service profile to which the user belongs

**Status**

Status of the eXpense user

The following table provides a legend for symbols used in the Status field of the Users & Cards screen.

Icon	Description
 Card Active	Indicates the user has at least one active card assigned
 User Active	Indicates the user is currently active within the eXpense service This excludes users who have been marked for expiration.
 User Expired	Indicates the user has been expired from the eXpense service The default period for expiration is the current billing period + 2.
 User Account Locked	Indicates the user account has been locked and the user cannot log in to eXpense
 User Account Unlocked	Indicates the user account is unlocked

**User Type**

Text describing the type of user

Valid values:

Cardholder – The user is a cardholder. This may include approvers who can view other users' cards.

Card Only – The user can only view their own card information.

Non-Cardholder – The user is not a cardholder and is set up manually in eXpense. These users may be Company Administrators.

**Hierarchy**

Heading in the Filters dialog box for hierarchy information

**Hierarchy Status**

Status of the user or card on the corporate hierarchy

Valid values:

Unassigned Cards – Card is not assigned to the company structure

Assigned Cards – Card is assigned to the company structure

Unassigned Users – User is not assigned to the company structure

Assigned Users – User is assigned to the company structure

**Location**

Location of the card on the corporate hierarchy This field is optional.

**User Viewpoint**

Company structure point to which the user is assigned

A user with a viewpoint can view all other cards and users under that specific viewpoint.

**Cost Allocation**

Heading in the Filters dialog box for cost allocation information

**Cost Allocation System**

Cost Allocation System to which a card belongs

**Card Setup**

Heading in the Filters dialog box for card setup information

**Billing Currency**

Billing currency of the card

**Billing Type**

Code representing the card billing type

Valid codes:

CB - This is a consolidated billing account and is linked to a control account.

IB - This is an individual billing account.

**Product**

Product type for the card

**Card Limits and Dates**

Heading in the Filters dialog box for card limits and dates information

**Available Cash**

Amount of cash that is available for withdrawal

**Cash Credit Limit**

Total cash credit limit of the card

**Credit Limit**

Total credit limit of the card

**Date Opened**

Date the card was opened

**Expiry Date**

Date the card expires

**Card Lifecycle**

Heading in the Filters dialog box for card lifecycle information

**Bank Status**

Client-defined status of the card

**New Cards That Require Setup**

New cards in the eXpense system that require setup

**Reason Code**

Reason code describing why a card may have been closed or replaced

**Replaced**

Replaced card due to a lost/stolen status

**Cardholder**

Heading in the Filters dialog box for cardholder information

**Card Number**

Card account identifier

The eXpense application masks the first twelve digits of the account identifier.

**Embossed Name**

Name embossed on the card

## Approvers

Heading in the Filters dialog box for approvers information

## Approver Type

Text describing the type of approver based on user permissions

## Transactions Approved By

Users who have their transactions approved by a specific approver


## User & Card Details

To view the User & Card Details, select the check box of a user. The User & Card Details dialog box appears on the right side of the screen. The fields in the columns on the screen are listed. Based on user permissions, you can reset a user's password, edit contact details, or change a user's credit limit. Based on your setup, editing permissions may vary.

Refer to the [Selecting Optional Columns for Display](#) heading for information about how to display or suppress columns in the table as well as specify the order in which these columns appear.

The screenshot displays the eXpense system interface. At the top, there is a navigation bar with the eXpense logo and user information (AA PA\_Eng Tester Logout). Below the navigation bar, there are tabs for Dashboard, Transactions, Statements, Enquiry, and Administration. The main content area is titled 'Users & Cards' and features a table with columns: FULL NAME, CARD NUMBER, PROFILE, CREDIT LIMIT, USER VIEWPOINT, and CARD LAST UPDATED. A dialog box titled 'User & Card Details' is open on the right side, showing fields for Full Name, User Status, Profile, and User Viewpoint. The dialog box is highlighted with a red border.


	FULL NAME	CARD NUMBER	PROFILE	CREDIT LIMIT	USER VIEWPOINT	CARD LAST UPDATED
<input checked="" type="checkbox"/>	XXXXXXXXXXXXXXXXXXXX		Firmen-Administrator		Hauptzeit	
<input type="checkbox"/>	1 Anna	XXXXXXXXXX144	Mitarbeiter	0.00 CHF	Card Only	22/10/20 15:08
<input type="checkbox"/>	1 Guillaume	XXXXXXXXXX7193	Mitarbeiter	0.00 CHF	Card Only	22/10/20 15:08
<input type="checkbox"/>	1 Jorg	XXXXXXXXXX7201	Mitarbeiter	0.00 CHF	Card Only	22/10/20 15:08
<input type="checkbox"/>	1 Dr. Gerhard	XXXXXXXXXX6365	Mitarbeiter	0.00 CHF	Card Only	22/10/20 15:08
<input type="checkbox"/>	1 Bernhard	XXXXXXXXXX7230	Mitarbeiter	0.00 CHF	Card Only	22/10/20 15:08
<input type="checkbox"/>	1 Jorg	XXXXXXXXXX7213	Mitarbeiter	0.00 CHF	Card Only	22/10/20 15:08
<input type="checkbox"/>	1 Christian	XXXXXXXXXX7250	Mitarbeiter	0.00 CHF	Card Only	22/10/20 15:08
<input type="checkbox"/>	1 Theo	XXXXXXXXXX7265	Mitarbeiter	0.00 CHF	Card Only	22/10/20 15:08
<input type="checkbox"/>	1 Sylvie	XXXXXXXXXX7276	Mitarbeiter	0.00 CHF	Card Only	22/10/20 15:08

To minimize the User & Card Details dialog box, click 

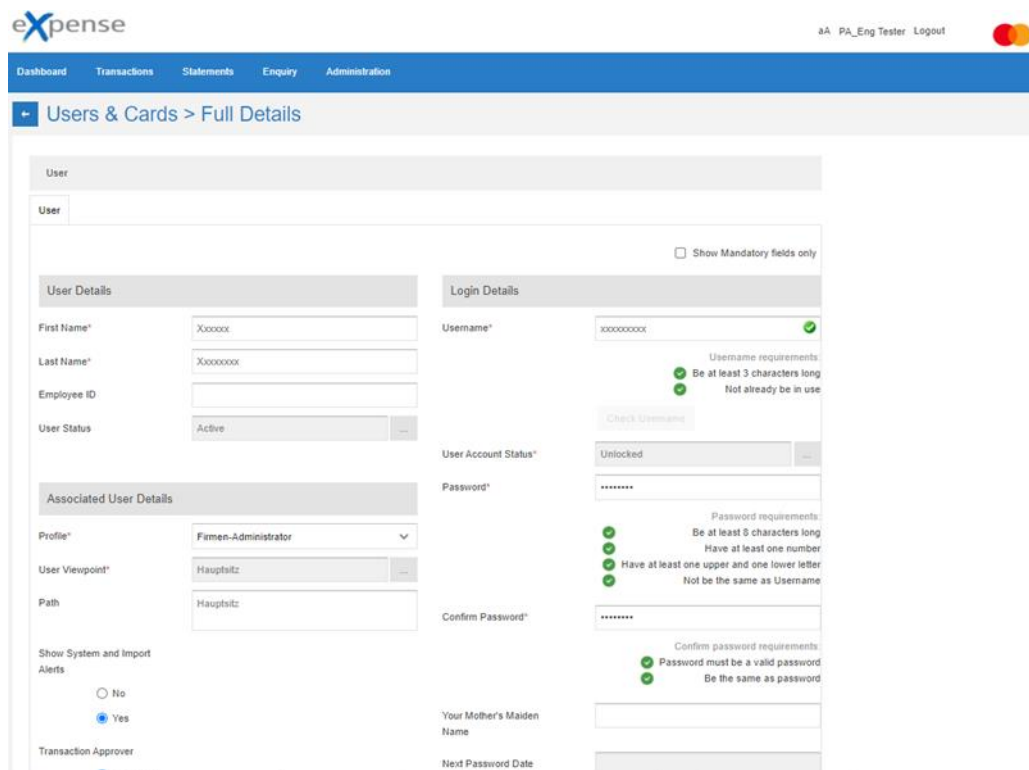
## Users & Cards Full Details


Company Administrators can edit details for the user and card on the **User & Cards Full Details** screen. They can also update card limits, change user contact details, and move the user/card on the corporate hierarchy.

To view full details for users and cards, select the check box of a user. The **User & Card** Details dialog box appears on the right side of the screen. To

display full details, click  on the **User & Card** Details dialog box.

If the user is a cardholder only, the User tab will appear. To navigate to the Card tab, complete the mandatory fields indicated with the \* symbol and click **Next**. Fields are issuer-defined and may vary.




To minimize the full details and display the **Users & Cards** screen, click  .

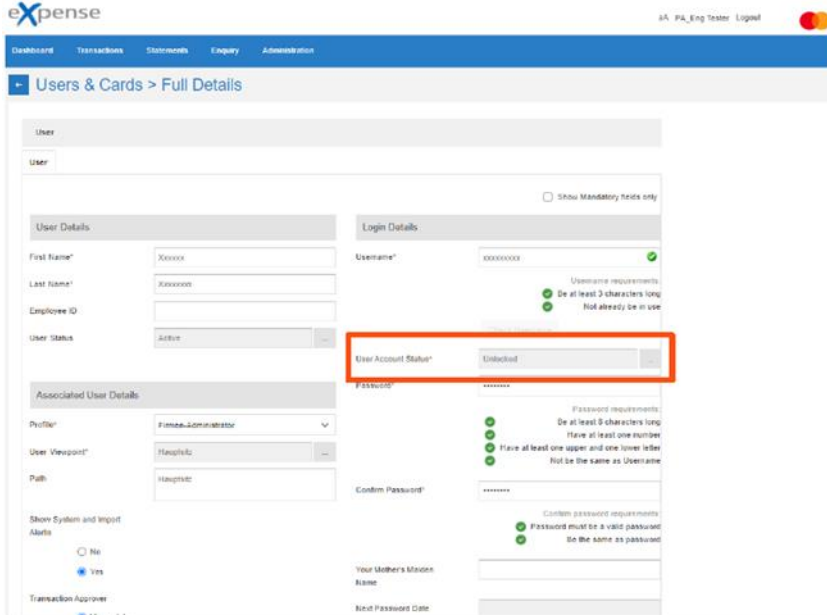


## Lock or Unlock a User

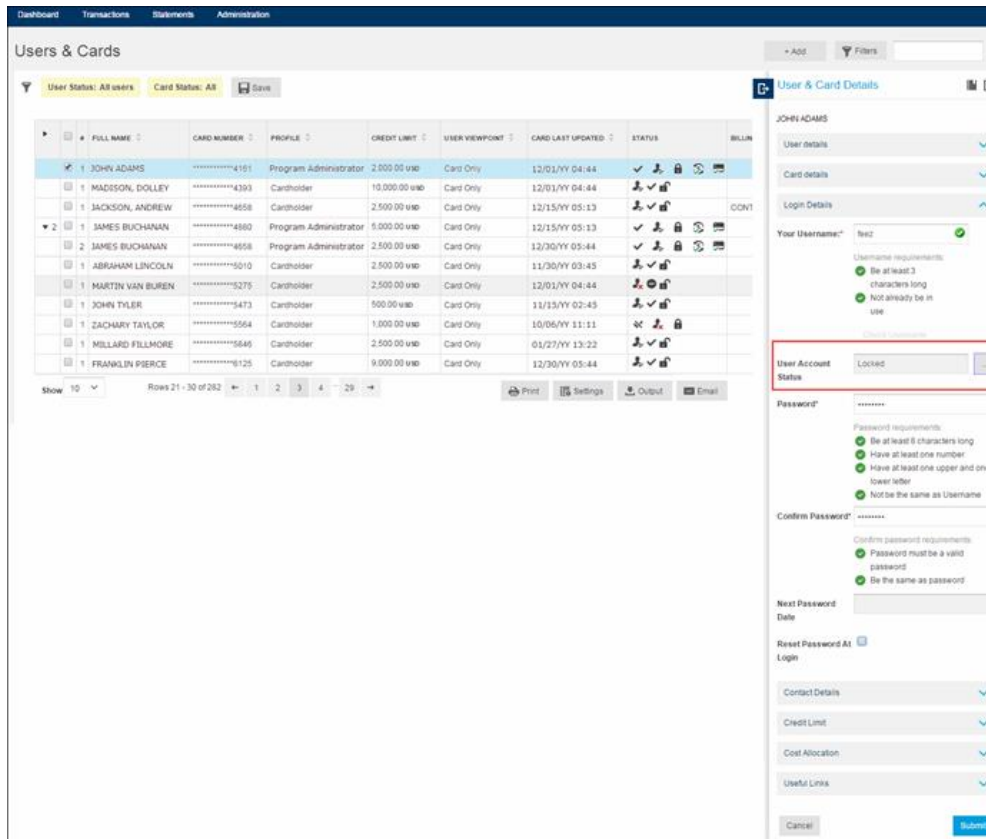
This feature enables an Administrator to lock and unlock a user's access to the eXpense system. Users are not able to log in to the system when locked. In addition, users that lock themselves out of the system can be unlocked by the Administrator. For example, this can occur when a user enters an incorrect password three times.


Take the following steps to use this feature.

1. On the **Users & Cards** screen, select the check box of the user to lock or unlock.
2. You can change the status from the **User & Card Details** dialog box or you can click  to display full details.
3. From the Login Details section, locate the User Account Status field. The sample below provides an example from the **User & Card Details** dialog box.



The screenshot shows the 'User & Card Details' dialog box in the eXpense system. The 'User Account Status' field is highlighted with a red box and is set to 'Unlocked'. The dialog box is divided into several sections: 'User Details', 'Login Details', and 'Associated User Details'. The 'User Details' section includes fields for First Name, Last Name, Employee ID, and User Status. The 'Login Details' section includes fields for Username, Password, and Confirm Password, along with password requirements. The 'Associated User Details' section includes fields for Profile, User Viewpoint, and Path. The 'User Account Status' field is located in the 'Login Details' section.



4. Click  to change the user account status. The User Account Status dialog box appears. From the Update New Account Status dropdown list, change the user account status. Click **Update**.

Valid values:

- Unlock User & Generate New Password\* - The account is unlocked and a new password is generated.

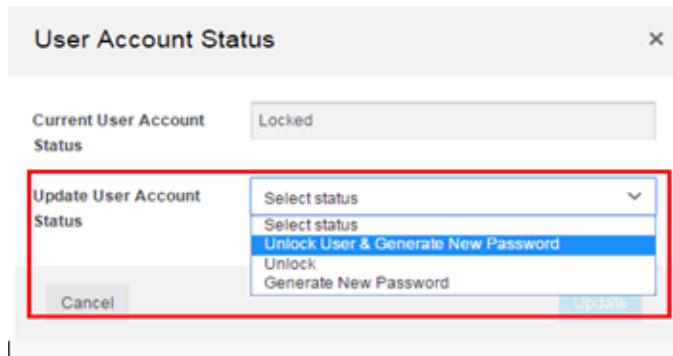
Unlock - The account is unlocked.

Lock - The account is locked.

Generate New Password\* - A new password is generated for the account.

Password\*

\* Based on client-defined settings




The screenshot shows a dialog box titled "User Account Status" with a close button (X) in the top right corner. Below the title bar, there is a label "Current User Account Status" followed by a text field containing the word "Locked". Below this, there is a label "Update User Account Status" followed by a dropdown menu. The dropdown menu is open, showing a list of options: "Select status" (with a downward arrow), "Select status", "Unlock User & Generate New Password" (highlighted in blue), "Unlock", and "Generate New Password". At the bottom left of the dialog box is a "Cancel" button, and at the bottom right is an "Update" button.

5. The user is locked or unlocked from the eXpense application. The user will receive an email notification that they have been locked or unlocked if a valid email address is on file.

## Reset Password


This feature enables an Administrator to reset a user's password in the eXpense system.

Take the following steps to use this feature.

1. On the Users & Cards screen, select the check box of the user.
2. You can reset the password from the User & Card Details dialog box or you can click  to display full details.
3. From the Login Details section, locate the **Password** field. Enter a password in the **Password** field, and then reenter the password in the **Confirm Password** field. Click **Submit**. To prompt the user to change the password at the next login, select **Reset Password at Login**.

The screenshot shows the 'Users & Cards' interface. The table lists users with columns for selection, ID, full name, card number, profile, credit limit, and user viewpoint. The first user is selected. The 'User & Card Details' dialog is open, showing the 'Password' field with a red box around it. The password requirements are: Be at least 8 characters long, Have at least one number, Have at least one upper and one lower letter, and Not be the same as Username. The 'Confirm Password' field also has requirements: Password must be a valid password and Be the same as password.

## Trace

To view a log of actions performed on a selected card or user, select the check box of a user. The User & Card Details dialog box appears on the right side of the screen. To display the trace log for the card, click  on the User & Card Details dialog box.


This screenshot is identical to the first one, but with a red box highlighting the trace icon (a document with a magnifying glass) in the top right corner of the 'User & Card Details' dialog box.

Card: User Name: XXXXXXXXXX

<input type="checkbox"/>	DATE - TIME	USER NAME	EVENT TYPE
<input type="checkbox"/>	11/12/2020 20:04	XXXXXXXXXXXXXXXXXX	Trace users logging out
<input type="checkbox"/>	08/12/2020 17:21	XXXXXXXXXXXXXXXXXX	Trace users logging out
<input type="checkbox"/>	04/12/2020 21:14	XXXXXXXXXXXXXXXXXX	Trace users logging out
<input type="checkbox"/>	02/12/2020 22:56	XXXXXXXXXXXXXXXXXX	Trace users logging out
<input type="checkbox"/>	01/12/2020 19:38	XXXXXXXXXXXXXXXXXX	Trace users logging out
<input type="checkbox"/>	01/12/2020 16:53	XXXXXXXXXXXXXXXXXX	Trace users logging out
<input type="checkbox"/>	01/12/2020 16:22	XXXXXXXXXXXXXXXXXX	Trace users logging out
<input type="checkbox"/>	30/11/2020 13:06	PA_Eng Tester	Assign View Point
<input type="checkbox"/>	30/11/2020 11:43	PA_Eng Tester	Assign View Point
<input type="checkbox"/>	30/11/2020 11:42	PA_Eng Tester	Assign View Point
<input type="checkbox"/>	29/11/2020 15:48	Test Admin	Assign View Point
<input type="checkbox"/>	19/11/2020 14:24	XXXXXXXXXXXXXXXXXX	Trace users logging out
<input type="checkbox"/>	18/11/2020 17:29	XXXXXXXXXXXXXXXXXX	Trace users logging out
<input type="checkbox"/>	06/11/2020 19:25	XXXXXXXXXXXXXXXXXX	Trace users logging out
<input type="checkbox"/>	05/11/2020 18:00	XXXXXXXXXXXXXXXXXX	Trace users logging out
<input type="checkbox"/>	05/11/2020 17:59	XXXXXXXXXXXXXXXXXX	Trace users logging out
<input type="checkbox"/>	04/11/2020 13:38	XXXXXXXXXXXXXXXXXX	Trace users logging out
<input type="checkbox"/>	28/10/2020 21:00	XXXXXXXXXXXXXXXXXX	Trace users logging out
<input type="checkbox"/>	28/10/2020 20:23	XXXXXXXXXXXXXXXXXX	Trace users logging out
<input type="checkbox"/>	27/10/2020 17:36	XXXXXXXXXXXXXXXXXX	Trace users logging out

Show 20 Rows 1 - 20 of 32 1 2 Print

To view more details of a trace item, click on the check box in the first column. The Event Details panel will appear to the right.

To print the trace log, click 

To minimize the trace screen and display the Users & Cards screen, click 

## Billing Control Accounts

Company Administrators can use the Billing Control Accounts screen to view a list of the company's billing control accounts. To access the Billing Control Accounts screen, on the Administrative toolbar, click **Administration**, then click **Billing Control Accounts**.

Refer to the [Selecting Optional Columns for Display](#) heading for information about how to display or suppress columns in the table as well as specify the order in which these columns appear.

## Using Filters

The filters function enables you to display only billing control accounts meeting user-selected criteria. For example, you may want to search for all billing control accounts at a specific viewpoint on the hierarchy, or with a certain credit limit.

The following list shows available filter criteria. You can combine these criteria to further narrow the results.

### User

- Email Address
- Employee ID
- First Name
- Last Name
- Profile
- User Account Status

### Hierarchy

- User Viewpoint

### Cost Allocation

- Cost Allocation System

### Card Setup

- Billing Currency

- Billing Type
- Card Product
- Cycle

### Card Limits and Dates

- Total Credit Limit

### Card Lifecycle

- Bank Status

### Cardholder

- Embossed Name
- External Company

### Card

- Card No.
- Card Viewpoint

For example, you can search for all billing control accounts with an email address, or search for a particular billing control account using the Embossed Name. If you find that you use the same filter settings repeatedly, you can save the settings. Then, you can select the saved filter and apply it, reducing the amount of time needed to retrieve the results.

Refer to the [Creating and Applying a Filter](#) heading for information about narrowing your list of results.

	EMBOSSED NAME	CARD NO.	CYCLE	CARD PRODUCT	TOTAL CREDIT LIMIT	AVAILABLE CREDIT	CARD LAST UPDATED	STATUS
<input type="checkbox"/>		*****0190	12 : Monthly	MC Business Std CHF CB	0.00 CHF	0.00 CHF	26/04/19 12:40	
<input type="checkbox"/>		*****5075	12 : Monthly	MC Business Std CHF CB	0.00 CHF	0.00 CHF	22/10/20 15:08	
<input type="checkbox"/>		*****2477	2 : Monthly	MC Business Std CHF CB	0.00 CHF	0.00 CHF	07/12/20 18:19	

## Billing Control Accounts Field Descriptions

Use the horizontal scroll bar at the bottom right of the window to view all available fields on the Billing Control Accounts screen. Descriptions appear in the order they are listed in the Add New Filter dropdown list in the Filters dialog box.

### User Status

Status of the eXpense user

Valid values:

Active - User is currently active within the eXpense service. This excludes users who have been marked for expiration.

Expired - User has been expired from the eXpense service.

The default period for expiration is the current billing period + 2. Expired users are displayed in gray italics.

**Card Status**

Status of the card

Valid values:

Inactive - The billing control account is inactive within the eXpense system.

Active - The billing control account is active within the eXpense system.

Replaced - The billing control account has been replaced due to a lost/stolen status.

Replaced billing control accounts are expired from the eXpense system and their details appear grayed.

Closed - The billing control account has been closed.

Closed billing control accounts are expired from the eXpense system and their details appear grayed.

Unsetup - User has a billing control account number but no user details have yet to be assigned to the company structure.

**User**

Heading in the Filters dialog box for user information

**Email Address**

Email address of the billing control account

**Employee ID**

Client-defined identifier of the user

**First Name**

First name of the eXpense user

**Last Name**

Last name of the eXpense user

**Profile**


Name of the service profile to which the user belongs






**User Account Status**

Status of the eXpense user



The following table provides a legend for symbols used in the Status field of the Billing Control Accounts screen.

Icon	Description
	Card Active Indicates the user has at least one active card assigned

Icon	Description
	User Active Indicates the user is currently active within the eXpense service This excludes users who have been marked for expiration.
	User Expired Indicates the user has been expired from the eXpense service The default period for expiration is the current billing period + 2.
	User Account Locked Indicates the user account has been locked and the user cannot log in to eXpense
	User Account Unlocked Indicates the user account is unlocked
	Transaction Approver Indicates the user is authorized to approve transactions

### Hierarchy

Heading in the Filters dialog box for hierarchy information

### User Viewpoint

Company structure point to which the user is assigned

A user with a viewpoint can view all other cards and users under that specific viewpoint.

**Cost Allocation**

Heading in the Filters dialog box for cost allocation information

**Cost Allocation System**

Cost Allocation System to which a billing control account belongs

**Card Setup**

Heading in the Filters dialog box for card setup information

**Billing Currency**

Billing currency of the billing control account

**Billing Type**

Code representing the billing control account billing type

Valid codes:

CB - This is a consolidated billing account and is linked to a control account.

IA - This is an individual billing account.

**Card Product**

Text describing the product to which the billing control account belongs. The product is a group with the following attributes in common.

- Association
- Data Provider
- Bank
- Card type
- Currency
- Billing Type

**Cycle**

Billing control account billing cycle

**Card Limits and Dates**

Heading in the Filters dialog box for billing control account limits and dates

information

**Total Credit Limit**

Total cash credit limit of the billing control account

**Card Lifecycle**

Heading in the Filters dialog box for card lifecycle information

**Bank Status**

Client-defined status of the billing control account

**Cardholder**

Heading in the Filters dialog box for cardholder information

**Embossed Name**

Name embossed on the billing control account

**External Company**

Company identification linked to the billing control account

**Card**

Heading in the Filters dialog box for card information

**Card No.**

Account number for the billing control account

**Card Viewpoint**

Company structure point to which the billing control account is assigned

## Billing Control Account Details

To view the Billing Control Details, select the check box of a user. The User & Card Details dialog box appears on the right side of the screen. The fields in the columns on the screen are listed. Based on user permissions, you can reset a user's password, edit contact details, or change a user's credit limit.

Refer to the [Selecting Optional Columns for Display](#) heading for information about how to display or suppress columns in the table as well as specify the order in which these columns appear.

The screenshot shows the 'Billing Control Accounts' dialog box in the 360Control system. The dialog box is titled 'Billing Control Account Details' and is open for the account 'contr0190'. It contains sections for 'User details', 'Card details', 'Login Details', and 'Contact Details'. The 'User details' section shows 'Full Name' as 'Xxxxxx Xxxxxxx', 'User Status' as 'Active', and 'Profile' as 'Mitarbeiter'. The 'Card details' section is currently collapsed. The background shows a table of Billing Control Accounts with columns: EMBOSSED NAME, CARD NO., CYCLE, CARD PRODUCT, TOTAL CREDIT LIMIT, and AVAILABL CRI. The first row is selected.

To minimize the Billing Control Accounts Details dialog box, click

## Sending E-Mail to User or Cardholder

A Company Administrator has the ability to send an E-Mail to other users in 360Control. From the Users & Cards screen, filter for the Cardholders to send the E-Mail to, and click on the 'E-Mail' button. The Program Administrator can enter a Subject line and text for the E-Mail. It is also possible to enter a 'From Address'. This will be for display purposes only on the E-Mail received. The E-Mail will come from the 360Control system. The E-Mail will be sent to all users on the screen. It is not necessary to select each user.

The screenshot shows the 'Users & Cards' screen in the 360Control system. The screen displays a table of users and cards with columns: #, FULL NAME, CARD NUMBER, PROFILE, CREDIT LIMIT, USER VIEWPOINT, CARD LAST UPDATED, STATUS, and BILLING CONTROL ACCOUNT. The 'Email' button in the bottom right corner is circled in red.

#	FULL NAME	CARD NUMBER	PROFILE	CREDIT LIMIT	USER VIEWPOINT	CARD LAST UPDATED	STATUS	BILLING CONTROL ACCOUNT
1	Xxxxxx Xxxxxxx		Firmen-Administrator		Hauptstz			
1	Aena Reuler-Kroeckerskolthen	*****7144	Mitarbeiter	0.00 CHF	Card Only	22/10/20 15:08		*****5570
1	Guillaume Kallschejki	*****7190	Mitarbeiter	0.00 CHF	Card Only	22/10/20 15:08		*****5596
1	Jörg Abels-Classen	*****7201	Mitarbeiter	0.00 CHF	Card Only	22/10/20 15:08		*****5596
2	Dr. Gerhard Al-Shawaf	*****9366	Mitarbeiter	0.00 CHF	Card Only	22/10/20 15:08		*****5604
1	Bernhard Grogg	*****7235	Mitarbeiter	0.00 CHF	Card Only	22/10/20 15:08		*****5604
1	Jörg Eggert	*****7243	Mitarbeiter	0.00 CHF	Card Only	22/10/20 15:08		*****5604
1	Christian Melikov	*****7250	Mitarbeiter	0.00 CHF	Card Only	22/10/20 15:08		*****5612
1	Theo Kneussel	*****7268	Mitarbeiter	0.00 CHF	Card Only	22/10/20 15:08		*****5620
1	Sylvia Kneussel	*****7276	Mitarbeiter	0.00 CHF	Card Only	22/10/20 15:08		*****5638

### Email (1 recipients) ×

Templates  ▼

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From Address

Subject

Message